

Community Impact Report

Investing in Health



2025

Rooted in the Community



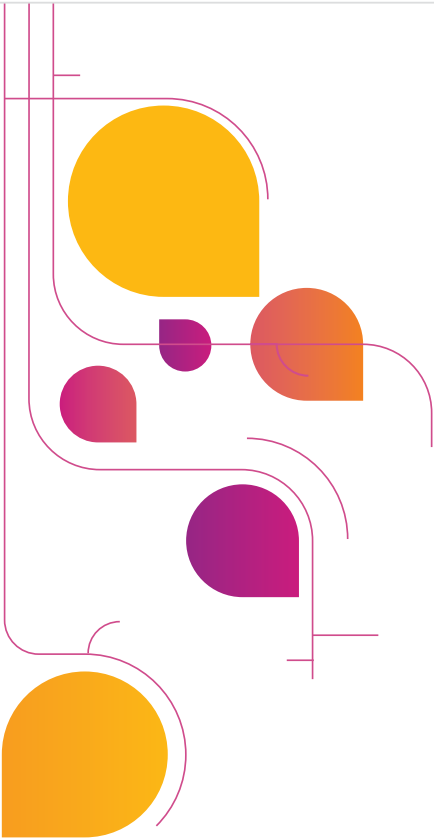


Table of Contents

Rooted in the Community 2

Executive Recap: Eric Schmacker, President & CEO 5

Community Investment Program for SSHP: Sarah Fox, Chief Operating Officer 6

Executive Leadership 8

2025 Community Investments Statewide. 9

Investing in Our Community: 2025 Community Partner Highlights 12

Children and Adolescent Specialty Program Investments 24

Building Stability Through Housing Investments 31

2025 Additional Funded Initiatives: Impact Highlights. 37

A Look Ahead: \$1,780,000 in Investments 41





Executive Recap

Eric Schmacker, President & CEO

At SilverSummit Healthplan, our purpose extends well beyond providing healthcare coverage. We exist to improve the health and stability of communities across Nevada, and we take seriously our responsibility to invest in the people, programs, and systems that make healthier lives possible.

The 2025 Community Impact Report reflects that responsibility in action. Through more than \$1.7 million in strategic community investments, SilverSummit partnered with 47 organizations statewide to address the factors that most directly influence health—access to care, housing stability, economic opportunity, and family well-being. These investments reached communities across

Nevada, from our most populated urban centers to rural and frontier regions where access to resources is often limited and needs are greatest.

What makes this work meaningful is not only its scale, but its results. Our community partners delivered measurable outcomes that helped Nevadans get care sooner, remain safely housed, support their families, develop workforce skills, and move toward long-term self-sufficiency. Together, we strengthened local systems of care and reduced barriers that too often stand between individuals and the support they need.

Equally important, these efforts reflect our belief that the most effective solutions are built locally. Community-based organizations bring deep

trust, insight, and expertise—and when paired with strategic investment and accountability, they create lasting impact. The outcomes highlighted in this report demonstrate what is possible when healthcare organizations and community partners align around shared goals and a commitment to equity, dignity, and opportunity.

As we reflect on the progress made in 2025, we are proud of the partnerships we've built, and the lives touched through this work. We remain firmly committed to deepening these investments and continuing to work alongside our community partners. Our mission is simple but powerful: to transform the health of the communities we serve, one person at a time. ●



Community Investment Program for SilverSummit Healthplan

Sarah Fox, Chief Operating Officer

SilverSummit Healthplan's Community Investment Program

is a cornerstone of our approach to improving health outcomes by addressing the social, economic, and environmental factors that influence well-being. In 2025, SilverSummit invested in 47 community-based organizations statewide, prioritizing partnerships that demonstrated both reach and measurable results for Members and communities across Nevada.

Our funding strategy focused on five priority areas aligned with the State's most significant drivers of health. Investments included \$280,000 in Maternal and Child Health Services, \$550,000 in Housing Services and Justice Reentry, \$357,555 in Access to Care and Health Equity, \$393,350 in

Workforce Development, and \$245,000 in Behavioral and Community-Based Behavioral Health Supports. Through these targeted investments, community partners expanded service capacity, strengthened local infrastructure, and reduced barriers that too often prevent individuals and families from accessing care and stability.

Across Nevada, particularly in rural and underserved communities, partners expanded access to primary, specialty, behavioral, and maternal healthcare. For example, Cure 4 The Kids served 447 pediatric genetics patients in 2025, representing a 347% increase over the prior year and significantly reducing the need for families to seek specialty care out of state. Investments in maternal health

supported innovative care models, including Northern Nevada HOPES, where early outcomes from an integrated obstetrics and behavioral health pilot demonstrated positive results for both mothers and infants, including substance-free births.

Housing stability and reentry services produced strong outcomes tied directly to health improvement. Programs funded through HELP of Southern Nevada achieved 100% placement into permanent housing, serving 51 unduplicated individuals across 35 households, while maintaining sustained engagement through coordinated case management. Justice-involved individuals supported by partners such as Life Changes and the Nevada Homeless Alliance demonstrated reduced emergency department

continued



continued

utilization, increased employment, and sustained recovery—highlighting the critical role stable housing plays in long-term health and reentry success.

Investments in children, youth, and families strengthened caregiver capacity, emotional well-being, and stability across generations. Baby's Bounty served 3,245 babies and distributed more than 140,000 diapers to families with infants and young children, directly addressing material needs that support healthy development. Behavioral health providers such as Boys Town Nevada delivered over 2,000 clinical appointments, including telehealth services, improving access and continuity of care for children and families across the state.

Workforce and economic mobility initiatives supported pathways to self-sufficiency, particularly for youth and adults facing systemic barriers. Programs like JAG Nevada achieved a 98.4% graduation rate and a 77% job placement rate, connecting students to employment and postsecondary education opportunities that promote long-term economic stability. Adult workforce participants supported through community-based training and certification programs secured living-wage employment and maintained job placement beyond 90 days, reinforcing the link between economic opportunity and improved health outcomes.

Across program areas, partners consistently demonstrated outcomes such as reduced reliance on

emergency care, increased engagement in primary and behavioral healthcare, improved crisis response coordination, higher graduation and job placement rates, and sustained housing placements. These results emphasize the value of pairing financial investment with trusted local expertise, clear outcome expectations, and data-driven accountability.

The stories and outcomes featured in this report reflect what is possible when healthcare organizations and community partners work together with a shared commitment to equity, dignity, and measurable impact. SilverSummit Healthplan remains deeply committed to strengthening these partnerships and continuing to invest in solutions that help our Members thrive. ●

SilverSummit Healthplan Leadership

Eric Schmacker, Plan President and CEO

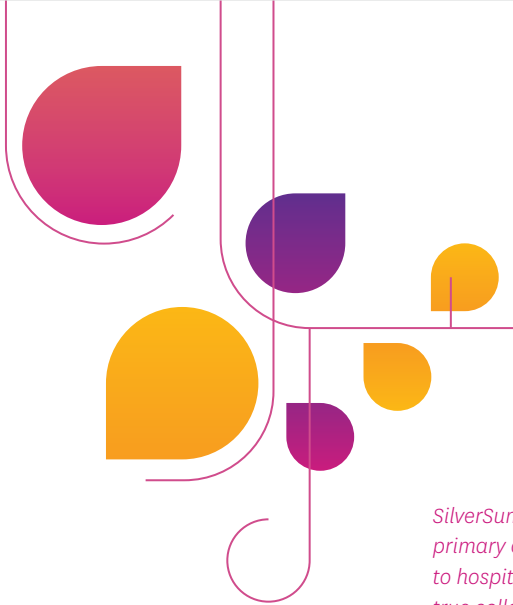
Sarah Fox, Chief Operating Officer

Andre Cisne, Plan Chief Financial Officer

Steven Evans, MD, Chief Medical Officer

Nicole Figles, Vice President Population Health & Clinical Operations

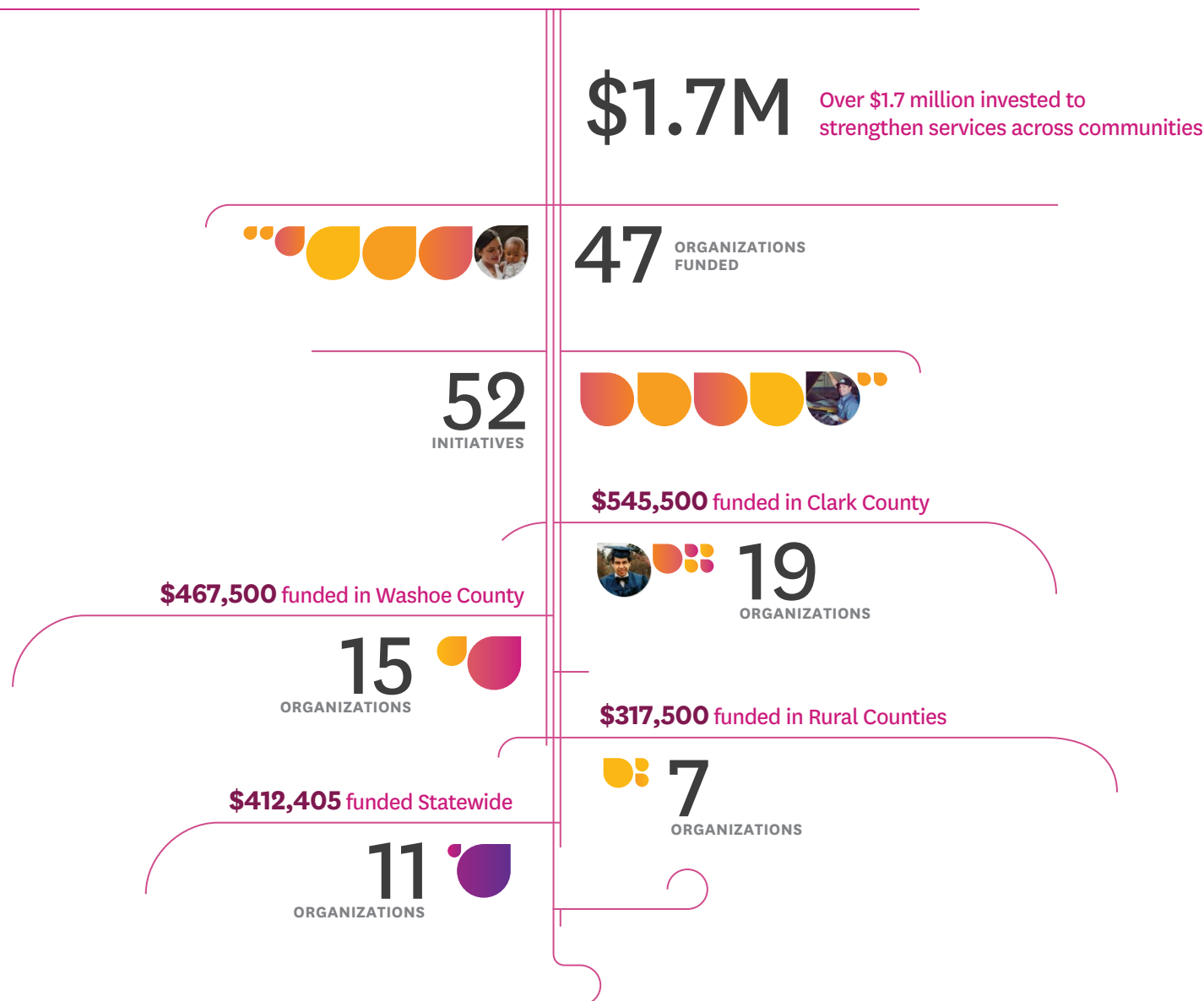
DuAne Young, Vice President Legislative & Government Affairs



SilverSummit is an invaluable partner to NVHC. From primary care expansion to BH service enhancement to hospital discharge support, SilverSummit is a true collaborator in every sense of the word. Their leadership team knows and respects the Provider world, particularly the challenges of FQHCs. Nevada Medicaid is fortunate to have SilverSummit.”

Walter Davis, CEO, Nevada Health Centers

2025 Community Investments Statewide



Housing Services and Justice Reentry \$550,000

City of Reno	\$40,000
EDDY House	\$40,000
Freedom House	\$30,000
HELP of Southern Nevada	\$50,000
Las Vegas Rescue Mission	\$20,000
Life Changes	\$5,000
Nevada Homeless Alliance	\$40,000
Noah's Animal House Foundation	\$20,000
Puentes	\$50,000
Shine a Light	\$15,000
The Children's Cabinet	\$55,000
The Just One Project	\$80,000
The Salvation Army of Southern Nevada	\$20,000
Washoe County School District	\$40,000
WestCare	\$20,000
Winged Wolf	\$25,000

Access to Care & Health Equity \$357,555

Boys Town Nevada	\$15,000
Community Health Alliance	\$50,000
Cure 4 The Kids	\$50,000
MobexHealth	\$99,555
Nevada Primary Care Association	\$40,000
Toni's House	\$40,000
UNLV Health/PALS	\$63,000

Maternal Child Health Services \$280,000

Baby's Bounty	\$150,000
Northern Nevada HOPES	\$50,000
Project ECHO	\$30,000
UNLV Health	\$50,000



Workforce Development Services \$330,350

Boys & Girls Club of Truckee Meadows	\$25,000
Boys & Girls Club of Southern Nevada	\$25,000
City of Reno Works	\$20,000
Community Service Agency	\$40,000
Diphrent Inc.	\$10,500
High Sierra Area-Health Education Center	\$14,850
JAG Nevada	\$40,000
Nevada PEP	\$20,000
Nevada Women's Fund	\$100,000
The Children's Cabinet Pathways to Progress	\$35,000



Behavior Services & Behavioral Health Supports \$245,000

Big Brothers Big Sisters of Northern Nevada	\$10,000
Boys Town Nevada	\$20,000
Catholic Charities of Northern Nevada	\$10,000
Community Chest	\$12,500
Community Foundation of Northern Nevada	\$20,000
Eagle Quest	\$10,000
Family Respite Care of Nevada	\$12,500
Foster Kinship	\$20,000
Hope Means Nevada	\$20,000
Iron Sharpens Iron Mentoring	\$20,000
Nevada CASA Association	\$20,000
Olive Crest	\$20,000
Project ECHO	\$20,000
Raise the Future	\$10,000
Reno Rescue	\$20,000

As a senior at Canyon Springs High School and Vice President of JAG Nevada, she hadn't planned to apply to college due to the cost of application fees. When a recruiter visited her JAG class and offered a waiver, she seized the opportunity—and was accepted to Nevada State University. Her journey highlights how access and encouragement can open doors. Her leadership, perseverance, and willingness to take that first step continue to inspire her peers. — Jobs For Nevada's Graduate Program

Investing in Our Community: 2025 Community Partner Highlights

Rooted in Partnership. Focused on Impact.

Our Community Investment Program has delivered meaningful results by improving access to care, enhancing family support, and fostering safer, healthier environments. From expanding healthcare services and reducing care gaps to strengthening family relationships and increasing outreach capabilities, these initiatives are making a lasting impact on the Members we serve.



FEATURED SPOTLIGHT



Family Respite Care of Nevada

Families raising children with disabilities and special healthcare needs gained increased access to scheduled and emergency respite services through Community Reinvestment funding. The program reduced caregiver stress, strengthened family stability, and expanded support for children and families who were previously waiting for services.

- **94% of participating families** reported reduced caregiver stress
- **79% of families** avoided foster care placement or family disruption
- **36% increase** in respite sessions by serving additional children from the waitlist

"After respite services, our family was able to spend time together and focus on our relationship. This was the first time since beginning the adoption process that we felt relief from ongoing stress. The support helped us recharge and better manage daily caregiving demands."



BABY'S BOUNTY®

a good start for every baby

Baby's Bounty

The Northern Nevada Diaper Bank has expanded beyond Washoe County to serve at-risk families living at or below 130% of the federal poverty level. With support from Community Reinvestment funding, and through its partnership with Baby's Bounty, families in Reno, Sparks, Carson City, and Sun Valley receive essential diaper assistance. This critical support enables families experiencing poverty, housing instability, abuse, and neglect to meet a fundamental need that is not covered by most public assistance programs.

- **3,245 babies served**
- **140,975 diapers distributed**
- **259,600 wipes**



Boys & Girls Club of Southern Nevada Empowering Teens for Future Success

With support from Community Reinvestment funding, this program equips teens with essential job-readiness skills, character development, and service-learning experiences. It prepares participants for successful summer employment and future career opportunities while expanding access to workforce development and youth empowerment initiatives.

Through the program, participants demonstrated measurable growth in confidence across critical job-readiness areas, as reflected in self-reported ratings on a 5-point Likert scale:

- **Job-Readiness Confidence:** Increased by 3.6% (from 3.97 to 4.11)
- **Résumé Confidence:** Increased by 8.7% (from 3.81 to 4.14)
- **Interview Preparation Confidence:** Increased by 12.7% (from 3.68 to 4.14)



Boys & Girls Club of Truckee Meadows Life and Workforce Readiness Program: Building Brighter Futures

This program helped ensure that every youth exited with a clear plan for the future. Participants explored career opportunities, gained practical experience, built professional networks, and strengthened their career readiness. Community Reinvestment funding supported this work by expanding access to career exploration and workforce development opportunities.

The program saw remarkable growth and success in 2025, with 663 Members enrolled, including:

- **36 SilverSummit Members**
- **30 Club Leaders** receiving stipends
- **133 Leaders in Training (LITs)** volunteering within the Club

"I've learned how to budget my money and save for the future. I've also learned the importance of being patient and responsible at work. This program taught me how to work with customers and how to serve them in a professional way."

— OCE BGC of Truckee Meadows



Boys Town Nevada Supporting Families Through Behavioral Health Services

Boys Town Nevada's Behavioral Health Clinic was dedicated to providing accessible, evidence-based behavioral health services for children, youth, and families. Through strong partnerships with pediatricians and schools, the clinic ensured families were informed about available resources and received the support they needed to thrive. This work was supported by Community Reinvestment funding, which helped expand access to critical behavioral health services.

- Provided services to **229 children**, including **26 SilverSummit Members**.
- **Completed 2,094 appointments**, including clinical assessments, therapy, and testing
- **938** therapy appointments via telehealth

"Your support is making the difference." A mother of a seven-year-old SilverSummit Member shared how the Behavioral Health Clinic helped her son overcome significant anxiety. With interventions and collaboration between his psychologist, parents, and school, he now has an updated IEP, feels more confident speaking in school, and can order food in restaurants. He continues to make progress, advocate for his needs, and build friendships.





Community Foundation of Northern Nevada

This program supported a regional funding effort to strengthen Washoe County's behavioral health crisis response system through Community Reinvestment funding. The investment improved coordination across healthcare, public safety, and community organizations. This alignment helped deliver more timely, connected care through 988, mobile crisis response, and stabilization services.

- **Improved coordination** across healthcare, behavioral health, public safety, and community partners
- **Increased access to 24/7 crisis supports** through 988, mobile crisis teams, and crisis care centers

With support from SilverSummit Healthplan and other regional partners, the Community Foundation of Northern Nevada is strengthening Washoe County's Behavioral Health Crisis Response System—improving coordination, expanding access to timely crisis care, and helping ensure individuals and families receive compassionate, appropriate support when it matters most.



Community Service Agency (CSA) – Empowering Job Seekers Through Workforce Development

Through Community Reinvestment funding, this program delivered holistic employment and job-training services. It supported low-income and underserved job seekers as they built job-readiness skills, increased self-sufficiency, and worked toward gaining and maintaining living-wage employment.

- **19 participants** enrolled, including **13 SilverSummit Members**
- Participants received individualized **employment case management, job readiness services**, and **supportive services** to reduce employment barriers

A job seeker sought CSA's help to complete a Certified Nursing Assistant (CNA) program after struggling to find work since 2024. With SilverSummit Healthplan funds, he completed training in June 2025 and received job search support, gas cards, and car insurance assistance. In July, he secured a full-time CNA position at \$20/hour and maintained employment for greater than 90 days, providing stability as he pursues his degree and career growth in healthcare.

SilverSummit's deep understanding of the Provider community and the unique challenges we face is instrumental in helping us expand our impact. Over the past three years, their substantial financial support fueled the growth of our clinic...the hallmark of our partnership is the successful recruitment of Dr. Saumya Joshi. Thanks to SilverSummit's commitment, children in Nevada now have access to advanced rheumatology care close to home—avoiding the need for out-of-state travel.” — Annette Logan-Parker, Chief Innovation Officer, The Cure 4 The Kids Foundation



CURE 4 THE KIDS FOUNDATION

Clinical Excellence. Compassionate Care.

Cure 4 The Kids – Expanding Access to Pediatric Genetics Care

Expanded and sustained access to pediatric specialty genetics services in Southern Nevada through Community Reinvestment funding. This ensured children received timely evaluations and care close to home, reducing the need for families to travel out of state for services.

- Served **447 unique pediatric genetics patients** in 2025, a **347% increase** from the baseline of 100 patients in 2024
- **19 SilverSummit Members** served
- Significantly **expanded access** to in-state genetics consultations and follow-up care
- **Reduced barriers** to specialty care, ensuring children in Southern Nevada receive timely, local services without the need to travel out of state

Funding from SilverSummit Healthplan directly supported access to pediatric genetics services for SilverSummit Members in Southern Nevada. This investment strengthened local specialty care infrastructure and ensured that children insured by SilverSummit could receive medically necessary genetics evaluations within Nevada.



EDDY HOUSE

EDDY House – Empowering Unhoused Youth, Building Bright Futures

Supported efforts to equip unhoused youth with essential life skills and workforce development opportunities through Community Reinvestment funding. Youth gained tools to build independence, stability, and self-sufficiency. This investment advanced Eddy House's goal of ending youth homelessness in Northern Nevada by strengthening pathways to long-term stability and supporting young people in their transition to adulthood.

- **5 SilverSummit Members** attended **12+** mental health sessions
- 3 Members shifted from emergency room use to urgent care or primary care.
- **Improved health management** as clients shifted from frequent ER visits to utilizing urgent care and primary care services.

"I missed my first appointment, but my case managers helped me reschedule. They continue to support me in staying on track with my goals of prioritizing my health and well-being."



HOPE MEANS NEVADA

Hope Means Nevada (HMN) – Breaking the Silence, Building Hope for Rural Youth

Community Reinvestment funding supported Hope Means Nevada's Rural Youth Mental Wellness Outreach Campaign. The initiative worked to reduce and prevent teen suicide across Nevada's 14 rural and frontier counties. It helped normalize conversations around mental health, increased awareness of available resources, and expanded access to crisis intervention, counseling, and support services for youth in these communities.

- Reached **4,000 unduplicated individuals**, surpassing the initial goal of 2,000
- The HMN website's "Get Help" section received 2,528 views from 1,802 active users
- **Over 100 individuals** from rural areas accessed resources

"In high school, I struggled with body image, perfectionism, and disordered eating. Joining the Hope Means Nevada Teen Committee (HMN) in 2021 became a turning point. HMN provided a safe space to recover, express myself through writing, and advocate for better mental health resources in schools. Over time, I let go of unhealthy habits, found my voice, and grew as a person."



Since 2014, JAG Nevada has served more than 26,000 students across the state, and we could not accomplish this without the support of our community partners. Your impact is seen in the metrics we shared above, but the impact the services provide is immeasurable in the lives of the youth we support.

JAG Nevada – Empowering Futures, Breaking Cycles of Poverty

Community Reinvestment funding supported JAG Nevada's efforts to break the intergenerational cycle of poverty. The program empowered students to stay on track for graduation while building work-readiness skills, securing employment opportunities, and pursuing post-secondary education or career pathways.

- **Graduation Rate: 98.41%** of participants graduated
- **Job Placement: 77.16%** secured employment
- **Full-Time Employment: 83.92%** of employed participants worked 30+ hours per week
- **Full-Time Positive Outcomes: 89.75%** achieved full-time positive outcomes
- **Further Education Rate: 56.83%** enrolled in post-secondary education
- **Connectivity Rate: 97.84%** remained connected to the program.

A 2025 graduate of Moapa Valley High School is already building a strong career foundation. After graduation, he secured a position with Granite Construction. He has also been accepted to the Richard W. Dieleman Training & Education Center and is actively pursuing his Commercial Driver's License. His story demonstrates how dedication and workforce training can lead to meaningful, high-wage career pathways.



Project Echo – Empowering Professionals, Enhancing Student Mental Health

Project ECHO Nevada, based at the University of Nevada, Reno School of Medicine, uses a telehealth hub-and-spoke model to connect healthcare providers with specialty experts for case consultation and continuing education. With support from SilverSummit funding, the program provided interprofessional training and coaching to school-based professionals to improve care for students with mental health needs, particularly in rural and underserved communities.

Health Care Presentations to Professionals

- Outcome: **363 participants**

"The partnership with SilverSummit on this project has allowed us to bring critical training, education, and consultation to school-based professionals across the state. We have been able to administer a program that provides valuable information and expands their capacity to manage school-based mental health needs within their communities."



Nevada Homeless Alliance – Connecting Nevadans to Hope and Stability

Project Homeless Connect (PHC) Pop-Up Events provided essential services and resources to low-income Nevadans, particularly individuals experiencing homelessness. Supported by Community Reinvestment funding, these events helped address immediate needs, connect participants to community resources, and promote greater stability and well-being.

- **Financial Assistance**
 - **50** individuals engaged
 - **15** received financial assistance
 - Participants not eligible for SSHP were referred to appropriate programs
- **Linkages to Wellness**
 - **17** referrals provided for transportation, employment, self-help groups, benefits, behavioral health, and clothing/hygiene
 - **7** participants are now employed
- **Housing and Stability**
 - **12** individuals secured housing in sober living facilities

A Hispanic male exiting federal prison faced imminent homelessness upon discharge. Through Nevada Homeless Alliance reentry program, he enrolled in Medicaid with SilverSummit, secured sober living with CIP funds, and continued his Medication-Assisted Treatment (MAT). He joined FIT's work program, completed his OSHA 30 certification, and is on track to finish welding training. Despite challenges finding part-time work due to his background, he remains motivated, sober, and engaged. Weekly check-ins from NHA's Resource Specialist provide ongoing support, including bus passes, job leads, and referrals, helping him stay on the path to stability and success.



Nevada Primary Care Association (NVPCA) – Connecting Data, Improving Care

NVPCA partnered with Hope Christian Health Center (HCHC), Community Health Alliance (CHA), Azara Healthcare, and HealthHIE Nevada to establish connectivity between Azara DRVS and the state's hospital alert system, strengthening care coordination.

- Established system connections enabling real-time hospital alerts for participating health centers
- Advanced EHR workflow mapping to improve data accuracy and integration
- Completed Transitions of Care (TOC) training for HCHC (Dec 2025) and CHA (Feb 2026)
- Supported data validation and readiness for TOC module use
- Provided ongoing technical assistance to drive TOC adoption and improve care transitions

Through this grant, more health centers will have access to timely, critical data through the Azara DRVS Transitions of Care Module (TOC). This will help improve health outcomes by tracking patients admitted to and discharged from inpatient and emergency department settings and by supporting more effective follow-up care.



Nevada Women's Fund Scholarship Program

The scholarship program helped women in Northern Nevada complete postsecondary education and career training by reducing financial barriers to persistence and completion. Supported by the Community Reinvestment funding, the program increased access to educational opportunities, strengthened workforce readiness, and promoted long-term economic stability for participants and their families.

- **159 women received scholarships statewide**
- **17 SilverSummit Healthplan Members received scholarships**

SilverSummit Healthplan's support helped women in Northern Nevada stay in school, complete their education, and move toward stable careers by reducing financial barriers through flexible scholarships.

A first-generation college student and single mother in Elko is pursuing a Medical Billing and Coding certificate at Great Basin College, with plans to continue into radiologic technology. While working part-time and raising her daughter, she is managing housing and tuition challenges and aims to graduate in 2025, secure stable employment, and continue her education.

A first-generation college student and former foster youth is pursuing a doctorate in Early Childhood Education at Walden University. After relocating to Reno for safety following domestic violence, she continues her academic journey with a 4.0 GPA while facing significant financial and basic needs challenges.



Noah's Animal House Foundation – A Safe Haven for Survivors and Their Pets

This program removed barriers to shelter and transitional housing for survivors of domestic violence, elder abuse, child abuse, sexual assault, and human trafficking by providing safe accommodations and ongoing care for their pets. The Community Reinvestment funding supported the initiative by helping individuals and families access critical safety services while preserving the bond with their companion animals.

- **Objective 1:** Increase Access to Safe Shelter
 - **26** adults and **67** children served
- **Objective 2:** Decrease Return to Unsafe Households
 - Less than **2%** of victims returned, exceeding the 90% safe housing projection by 8%

Noah's Animal House provides trauma-informed care for victims fleeing violence with their pets. In partnership with SilverSummit's customized care model, the program helped recipients transition safely back into the community and break the cycle of violence.



Toni's House – Supporting Transitions, Building Futures

Toni's House offers a safe, supportive environment for individuals in transition, helping them heal, reconnect with loved ones, and build skills for a healthy, fulfilling life. The Community Reinvestment funding supported the purchase of a mobile outreach van for Toni's House Street Team.

- **Expanded mobile outreach** and resident engagement with the purchase of the van
- **100% increase** in outreach capacity and recreational access
- Metrics tracked through **logbooks** and **outreach records**, including **events, outings**, and **harm reduction kit** deliveries



Community Investment Program funding from SilverSummit Healthplan had a profound and immediate impact on Toni's House. This support enabled the critical acquisition of the Street Team van and significantly strengthened the organization's capacity to address healthcare access gaps in Southern Nevada.



Children and Adolescent Specialty Program Investments

Rooted in Compassion. Shaping Stronger Futures.

Through strategic investments in children and adolescent specialty programs, funding supported community partners across Nevada in delivering critical mental health, mentoring, family stabilization, and youth development services. These programs addressed the complex needs facing children, adolescents, and caregivers by improving emotional well-being, academic engagement, family stability, and long-term resilience for vulnerable youth and families statewide.





Big Brothers Big Sisters of Northern Nevada

This program empowered at-risk youth through one-on-one mentorship that promoted academic success, resilience, and positive life choices. Supported by the Community Reinvestment funding, the initiative provided mentor recruitment, training, and ongoing support, helping participants build meaningful relationships, achieve personal goals, and access resources that support long-term growth and well-being.

- **Increased Household Stability:**
 - **71%** of participants achieved housing-related goals
 - Improved **income, employment,** and **budgeting** habits
 - Several participants transitioned to **safer, more stable housing**
- **Improved Economic Resilience:**
 - **58%** of participants improved Financial Management scores
 - **69%** of financial goals successfully achieved



Catholic Charities of Northern Nevada

This program empowered parents and caregivers to achieve greater economic stability through trauma-informed, bilingual mentorship and goal-setting support. Supported by the Community Reinvestment funding, the initiative increased access to education, employment, housing, and other resources that help families build long-term self-sufficiency and break cycles of poverty.

- **71% of participants** achieved housing-related goals
- **58% of participants** improved Financial Management scores
- **69% of financial goals** were successfully achieved
- Participants averaged **118 minutes per month** with mentors, exceeding benchmarks

"We greatly value our relationship with MCOs in Nevada, particularly our strong connection with SilverSummit. Without SilverSummit's investment, the Client Choice pantry in Washoe County would not have been possible to open. Beyond financial assistance, SilverSummit is a valued ally in addressing the systemic challenges our shared clients face. They are out front on keeping us apprised on changes within the Medicaid program, and always available to assist as we continue to maximize our service capabilities." — **Marie Baxter, CEO, Catholic Charities of Northern Nevada**

Since joining Elevating Families in August 2025, a single father has rebuilt stability after a health complication ended his longtime career. With program support, he secured full-time employment with higher pay and began working toward financial and well-being goals. For the first time since his career loss, he feels supported, safe asking for help, and confident about rebuilding his future.



Community Chest

Intensive family stabilization services were provided to 20 rural Nevada families through Community Reinvestment funding. The initiative delivered parenting support, caregiver skill-building, and connections to critical community resources. It strengthened family resilience, helped prevent foster care placement, and promoted long-term safety, stability, and well-being for children and caregivers.

- **20 families** received services to strengthen and stabilize their households through the project
- **100% of participating families** increased caregiver capacity, parenting efficacy, child development knowledge, and overall parenting skills
- **100% of families** increased their awareness of and/or successfully accessed additional community resources

A 16-year-old mother overcame significant challenges while caring for her infant, supporting her family, and navigating school and financial barriers. With the support of her home visitor, she strengthened parenting skills, built confidence, accessed essential resources, and achieved her goal of gaining employment—demonstrating resilience, maturity, and a strong commitment to her child's future.



Eagle Quest

The initiative provided respite services for children with serious emotional, developmental, and medical needs while strengthening foster parent recruitment and retention efforts in Clark County through Community Reinvestment funding. It expanded caregiver support, increased access to specialized foster homes, and helped improve stability and outcomes for vulnerable children and families.

- Increased monthly youth respite service hours by **80%**
- Served additional youth through **expanded ASSIST respite services**
- **Increased outreach** to prospective foster parents

Eagle Quest met its program goal by increasing community awareness of the need for foster homes in the Las Vegas and Henderson areas. The funding increased contact with families interested in becoming foster parents during a period of heightened demand for placements.



Foster Kinship

Kinship caregivers across Nevada received support through navigation services, resource coordination, and assistance with critical needs such as legal services, housing, and mental health care. The Community Reinvestment funding helped strengthen family stability, reduce barriers to caregiving, and improve outcomes for children being raised by relatives and other trusted caregivers.

- **100% of kinship caregivers** increased formal or informal support connections
- **100% of families** increased use of supportive services
- **93% of families** achieved legal capacity goals
- **84% of families** achieved financial stability goals

A grandmother caring for her five grandchildren received support through the Kinship Navigator Program. With assistance, the family completed the custody process, accessed benefits, and increased understanding of trauma related behaviors. The caregiver reported improved family connections and reduced stress after receiving ongoing guidance and support.



Iron Sharpens Iron Mentoring, Inc.

Youth at-risk of or involved with the juvenile justice system received mentoring and diversion services designed to build life skills, strengthen positive decision-making, and promote long-term success. Funding through the Community Reinvestment initiative supported program operations and expanded access to supportive relationships and resources that helped improve outcomes for participating youth.

- **Served 15 youth**
- **Increased parent engagement** through expanded participation and additional sessions

A 15-year-old participant entered the program with unresolved feelings related to her adoption and difficulty managing emotions. With support from mentors and a social worker, she identified emotional triggers and expressed her feelings during a program activity. After this, she increased participation, completed activities, and engaged more consistently with support.



Nevada CASA Association

Enhanced advocacy services were provided to children in foster care through expanded training and support for Court Appointed Special Advocates (CASA), supported by Community Reinvestment funding. The funding strengthened the statewide CASA network by increasing access to educational resources and professional development opportunities, enabling volunteers to better serve the needs of vulnerable children.

- **102 CASA volunteers** registered on the Advocate Toolkit
- **61% of registered users** are from rural CASA programs

A CASA volunteer participated in a webinar on supporting children in foster care with special education needs. After the training, the volunteer reported improved understanding of her role as an Education Decision Maker and increased engagement with the child's IEP team. The information led the volunteers to raise new concerns and request an IEP modification to better meet the child's educational needs.



Olive Crest

Former foster youth received housing, transportation, emergency assistance, and supportive services that helped them successfully transition to independent adulthood. Through the Community Reinvestment funding, the program promoted housing stability, self-sufficiency, and positive long-term outcomes for young adults aging out of foster care.

- **93% of youth completed** school, enrolled in education, or gained employment
- **95% of youth showed improvement** in academic, social skills, or mental health
- **100% of participants** established and maintained a savings account
- **100% of participants** exited the program with the ability to maintain housing stability

A former foster youth enrolled in the Independent Living Program completed education or employment goals while receiving housing support, life skills training, and case management. During the program, the participant established savings and improved daily living skills, while successfully completing and exiting the program with the ability to maintain housing costs. The support provided helped the youth transition out of foster care with greater stability and independence.



“As a Stable Moments mentor since the program began, I have seen children build trust, confidence, and emotional regulation through consistent one-on-one mentoring with horses. The youth I mentored progressed from withdrawal and behavioral challenges to confidently communicating, forming healthy relationships, and taking pride in new skills. Stable Moments provides a safe, structured space where foster and adopted children can heal, grow, and thrive.”



Reno Rescue

Foster and adoptive youth participated in weekly mentoring sessions focused on emotional regulation, relationship-building, and life skills development. Supported through the Community Reinvestment funding, the program strengthened resilience, increased social-emotional well-being, and provided consistent support to help youth achieve positive long-term outcomes.

- **40 youth** enrolled in the program
- **80% of participating youth** showed improvement in three or more life skill areas
- **10 SilverSummit youth** were served

Building Stability Through Housing Investments

Rooted in Community. Focused on Outcomes.

Stable housing is a cornerstone of health, well-being, and economic opportunity. Through strategic investments in community-based organizations across Nevada, SilverSummit Healthplan has helped individuals and families overcome housing instability, access supportive services, and build pathways to long-term stability, recovery, and self-sufficiency.

"We have partnered with SilverSummit to provide Housing Support Services. Having this type of funding to serve our mutual clients has been incredibly meaningful to distribute. Together, we are literally changing lives. SilverSummit is invaluable to our organization and to Nevada Medicaid as a whole and we look forward to continuing to partner with them in the future." —
Lacy Keele, Youth Support and Intervention Director





City of Reno

The program expanded access to coordinated support services through Community Reinvestment funding, helping individuals and families achieve greater stability and improved outcomes. Funding strengthened outreach efforts, enhanced service delivery, and supported key operational needs. These improvements enabled more community members to be connected with timely and effective assistance.

- **Served 17 individuals/families**, increasing access to services
- **Achieved 100%** successful referrals or service completions

With support from SilverSummit funding, a SilverSummit Member was able to secure stable housing after completing the Life Changes program. Rental assistance covered his security deposit and first month's rent, creating the stability he needed to move forward after incarceration. As a result, he successfully reunited with his four year old son and regained custody—marking a critical milestone in rebuilding his life and strengthening his family.



Freedom House

Individuals and families received coordinated housing, health, and workforce support through Community Reinvestment funding to promote long-term stability and self-sufficiency. The investment expanded access to housing assistance, healthcare services, employment training, and other critical resources. It helped participants improve their well-being and achieve greater economic independence.

- **Increased housing stability** through direct assistance that prevented homelessness and supported successful placements
- **Improved access** to healthcare
- **Expanded workforce participation** through training, job readiness, and employment connections

After serving 20 years in prison, a SilverSummit Member reentered the community with no housing and limited access to care. Through the SilverSummit Housing Program and Freedom House partnership, she secured stable housing and coordinated access to primary care, mental health services, and critical support, allowing her to focus on recovery and rebuilding her life. Housing stability reduced the risk of relapses, supported her long-term sobriety, and gave her the foundation to pursue a future in peer recovery supporting a second chance into lasting stability.



HELP of Southern Nevada

One-time financial assistance, including security deposits, move-in costs, and utility support, was provided through Community Reinvestment funding to help SilverSummit Members secure stable housing. The program reduced immediate housing barriers and connected Members to health and supportive services. It strengthened long-term stability, recovery, and health outcomes.

- **51 unduplicated individuals** served across **35 households**, including **39 adults and 12 children**, through targeted housing stabilization services
- **100% of program exits resulted** in permanent housing
- **82% of participants maintained active engagement**, with an average program duration of 104 days, indicating sustained stabilization support

In 2025, a multigenerational family experiencing homelessness—including a grandmother and two children—entered an emergency shelter while working toward stability. With case management support from Help of Southern Nevada and one time SilverSummit housing assistance for deposit and move in costs, the head of household secured employment, reduced debt, and independently obtained permanent housing. The family successfully exited the shelter in January 2026 with no ongoing subsidy, allowing both children to return to school and restore stability at a critical time.



Las Vegas Rescue Mission

Short-term sober living and supportive housing services were provided through Community Reinvestment funding for individuals transitioning from recovery programs. The initiative reduced immediate housing barriers, enabling participants to focus on sobriety, employment, and long-term stability. It also supported their progression toward permanent housing and greater self-sufficiency.

- **12 individuals transitioned** from homelessness to stable housing, including 3 justice-involved individuals successfully reentering the community
- **7 participants** received up to 90 days of sober living support, with 4 securing full time employment at LVRM
- **4 participants** received 60 days of assistance, while 3 achieved self-sufficiency early through full time employment
- **72 individuals** served throughout the year, with 5 currently enrolled
- Average program stay of **72.6 days**, reflecting effective short term stabilization and transition support



Life Changes

Individuals reentering the community after incarceration received coordinated support services, including sober living, substance use disorder treatment, recovery programming, and interdisciplinary care. Supported through the Community Reinvestment funding, the initiative promoted successful reentry, reduced barriers to recovery, and strengthened long-term stability and community integration.

- **61 justice-involved** and housing insecure Members served
- **Average length of stay: 112 days**, supporting stabilization and readiness for reintegration
- **69% successful completion rate at the Carlin Street Healing Home**, highlighting strong outcomes in a structured recovery setting

"The success of the Healing Home program reflects strong leadership and the impact of SilverSummit Healthplan's partnership and investment, which support structured reentry and recovery for participants. Consistent oversight and collaboration have helped maintain program standards while creating a stable environment that supports recovery, reintegration, and long-term stability." — CEO, Life Changes, Inc.



The Salvation Army of Southern Nevada

Participants received workforce readiness training, job placement assistance, and stabilization services designed to support long-term economic independence. The Community Reinvestment funding strengthened access to employment opportunities, skill development, and case management services, helping individuals achieve greater housing stability and self-sufficiency.

- **16 individuals** served through the vocational program
- **Individuals collectively received 2,930 total days** of vocational training and support services

A participant completed workforce readiness training and a culinary certification through a new academy partnership, was selected to speak at graduation, and secured employment at a high-end Las Vegas resort, demonstrating the program's impact on career advancement and long-term stability.



Shine a Light

Individuals experiencing homelessness received housing navigation, case management, and connections to behavioral health, medical, and treatment services through Community Reinvestment funding. The initiative expanded outreach to vulnerable populations, supported long-term housing stability, and helped participants remain engaged in care as they worked toward improved health and self-sufficiency.

- **56 individuals served** through housing assistance and ongoing case management
- **16 participants received workforce development services**, including resume building and employment preparation
- **36 participants** remained actively engaged in case management



The Children's Cabinet

Individuals and families secured and maintained stable housing through Community Reinvestment funding, supported by targeted financial assistance, housing navigation, and case management services. The program reduced barriers to housing, connected participants to employment and behavioral health resources, and supported long-term stability and improved well-being.

- **15 Medicaid Members received housing stabilization assistance**, supporting **60 total household Members**, including **37 children**

A single mother of three facing displacement after relocating for work received one time housing assistance to cover her security deposit and utilities, allowing her family to secure stable housing. Through voluntary case management, she engaged in budget support and connected her family to primary care, and at 90 days the household remained stably housed and financially stabilized.



The Just One Project

Participants received housing and health-related support through financial assistance, care coordination, and ongoing follow-up services designed to promote long-term stability. Community Reinvestment funding reduced barriers to housing, connected individuals to critical health and social services, and strengthened outcomes through continued engagement and support.

- **28 households** secured or maintained permanent housing

A Member transitioning from an unstable weekly rental into permanent housing faced a final barrier when she could not cover required move in costs. With rapid intake and eligibility review, assistance was approved and coordinated directly with the property, allowing the Member and her child to move into their new home the same day—preventing housing loss and supporting a successful transition to permanent housing.



Washoe County School District

Families received housing assistance and coordinated support services that helped them secure and maintain stable housing through Community Reinvestment funding. The program reduced housing barriers, connected participants to health and community resources, and promoted long-term stability and well-being for Medicaid Members and their families.

- **14** SilverSummit families received housing stabilization support
- **\$35,806** in documented housing-related assistance delivered to date
 - Funds covered housing deposits, rental assistance, utilities, and case management
- Support prevented housing disruption by addressing immediate, high-risk financial barriers

A hardworking single mother of three was struggling to make ends meet in her current apartment. She found a more affordable apartment with rent that was \$200 lower, but she could not afford the first month's rent and deposit. SilverSummit assistance helped her move, reducing her financial stress and lowering her risk of eviction. She is deeply grateful for the support, which made a meaningful difference for her and her family.

2025 Additional Funded Initiatives – Impact Highlights

This section highlights how funding was used to support key initiatives. Community Reinvestments helped sustain programming, expand health care capacity, and provide critical resources to partners serving our communities.



Boys Town Nevada – Boys Town Nevada Behavioral Health Clinic provides research-based mental health services for children and young adults (ages 2-22) in southern Nevada. The clinic focuses on early intervention, autism evaluations, and evidence-based treatments like Parent-Child Interaction Therapy (PCIT). Serving a diverse community, including Medicaid-insured families, it reduces barriers to care with accessible locations and specialized support.

City of Reno Works Program – Reno Works+ was supported through Community Reinvestment funding as a workforce development program for individuals experiencing homelessness. The program helped participants build job skills, increase employability, and work toward long-term self-sufficiency. The investment also expanded services through the addition of the Getting Ahead Program, which equipped participants with tools, resources, and supportive relationships to overcome barriers, achieve personal goals, and create lasting positive changes in their lives and communities.

Community Health Alliance – The expansion and renovation of the Neil Road Health Center was supported through Community Reinvestment funding, increasing access to primary and preventive healthcare services for residents of the surrounding community. The project expanded the facility's capacity by an estimated 4,000 additional unduplicated patients, enabling the health center to serve more than 7,000 patients each month and helping meet the region's growing healthcare needs.

Diphrent Inc. – A trauma-informed workforce development and life skills program for at-risk youth in Clark County was supported through Community Reinvestment funding. The initiative served approximately 100 youth, providing hands-on training, mentorship, and academic and career development opportunities. Participants built resilience, developed job-ready skills, and reduced the likelihood of future justice system involvement.

High Sierra Area-Health Education Center – Healthcare workforce training and provider recruitment efforts were supported through Community Reinvestment funding to address shortages in rural and underserved communities across Nevada. Building on more than 40 years of workforce development, the initiative strengthened the healthcare pipeline, improved provider-to-patient access, and expanded the availability of essential care for vulnerable populations statewide.

MobexHealth – Funding is being allocated to support a statewide kiosk network that provides access to community, behavioral health, and physical health resources. These kiosks will be strategically located in community support centers, YMCAs, jails, correctional facilities, and parole and probation offices, in collaboration with various community partners. Northern Nevada HOPES – Transforming Maternal Care, Saving Lives



Northern Nevada HOPES – Transforming Maternal Care, Saving Lives – An integrated maternal health initiative addressing the maternal opioid crisis was supported through Community Reinvestment funding. The program combined obstetrical care, behavioral health services, pediatric care, and Medication Assisted Treatment. It strengthened community partnerships, enrolled patients in coordinated care, and achieved positive early outcomes for mothers and infants, including healthy deliveries, sustained engagement in care, and substance-free births.

Nevada PEP – Through the Family Peer Support Network of Nevada, Community Reinvestment funding supported the training and certification of family peer support specialists and supervisors serving families of children with behavioral health and disability-related needs. The investment strengthened training infrastructure, expanded statewide certification capacity, and increased the readiness of Nevada’s peer support workforce to provide critical support services to families across the state.

Project ECHO – Funds were used to support the Nevada Syphilis Series, a weekly educational program that began in April 2025 to enhance provider knowledge on syphilis screening, treatment, and complications. The series was led by expert clinicians in infectious diseases, primary care, and public health, and included six one-hour sessions covering topics such as congenital syphilis and neurosyphilis. Funding also supported the tracking and evaluation of key metrics, including syphilis screenings, penicillin prescriptions, and concurrent STI and HIV testing, to assess program impact.

“SilverSummit led the charge for funding for coalition support and facilitation of regional system-wide efforts to improve the response to someone experiencing a BH crisis in Washoe County. Their seed funding got the ball rolling and was the impetus for others to contribute as well.” — Julia Ratti, Washoe County Behavioral Health Administrator

Puentes – Puentes provided one-time housing assistance and stabilization services through Community Reinvestment funding, helping individuals overcome immediate barriers to securing safe housing. The program reduced the risk of homelessness, supported housing retention, and strengthened participants’ ability to achieve long-term stability and well-being.

Raise the Future – Building Stronger Families, One Connection at a Time

In-home family coaching, trauma-informed education, and caregiver training were supported through Community Reinvestment funding to strengthen family relationships and improve household stability. In 2025, the program served 13 families and delivered more than 192 hours of coaching. All participating families received timely support and reported improvements in well-being and family functioning. The initiative also expanded community awareness of trauma-informed care through six community events and strengthened caregiver readiness through enhanced training and ongoing support.

The Children’s Cabinet – Through Pathways to Progress, a workforce development initiative offered by SilverSummit Healthplan in partnership with The Children’s Cabinet, the Community Reinvestment funding supported job training in healthcare, skilled trades, and information technology, along with one-on-one career coaching. The program reduced barriers to participation by providing community health worker support, transportation assistance, and other supportive services, helping Members complete training, pursue employment opportunities, and improve long-term economic stability.



UNLV Health – The expansion of OB/GYN services was supported through Community Reinvestment funding, including the addition of an advanced practice registered nurse (APRN) and sonography staff. This increased capacity by approximately 320 patient visits and 576 ultrasounds per month. The initiative improved timely access to maternity and women’s health services across three locations, strengthened care coordination, and helped reduce health disparities by connecting patients to essential health and social support services.

UNLV PALS – The Nevada Pediatric Access Line (NV PAL) was supported through Community Reinvestment funding as a statewide child psychiatry access program expanding behavioral health expertise for youth ages 0–25. The initiative provided primary care clinicians with real-time consultation, education, and clinical resources, strengthening their ability to identify and treat common pediatric mental health conditions. By enhancing provider capacity and addressing the shortage of child psychiatrists, NV PAL improved access to timely, high-quality behavioral health care for children and young adults across Nevada.

WestCare – Individuals transitioning from treatment and recovery programs into permanent housing received support through Community Reinvestment funding in the form of one-time assistance for housing-related expenses, including security deposits, move-in costs, and utilities. By removing immediate financial barriers to housing, the program promoted long-term stability, strengthened recovery outcomes, and supported successful transitions to independent living.

Winged Wolf – The development and implementation of the Rural Housing and In Lieu of Services (ILOS) programs were supported through Community Reinvestment funding. The investment expanded access to housing-related support in rural communities by building program infrastructure, strengthening service delivery, and increasing access to resources that promote housing stability and improved health outcomes for rural residents.



A Look Ahead

\$1,780,000 in Investments

We are investing in our communities today and look forward to reporting outcomes in the coming year.



Investing today. Transforming tomorrow.

Medical Home Maternity Program: \$1.1M

Through a collaborative partnership among SilverSummit Healthplan, Nevada Health Centers, and Women's Health Associates of Southern Nevada (WHASN), \$1.1 million from the Centene Foundation and Community Reinvestment funding is expanding access to prenatal and maternal healthcare in rural Nevada. The initiative is helping expectant mothers in Nye County receive high-quality, coordinated care closer to home through enhanced local services and telehealth support. Together, these efforts are reducing barriers to care and improving health outcomes for mothers and infants in underserved communities.

Critical Access Hospital: \$650,000

SilverSummit Healthplan invested \$650,000 to support 12 Critical Access Hospitals and rural clinics across Nevada (listed below), strengthening infrastructure and workforce capacity as they transition to Medicaid Managed Care. This investment builds on the strong quality care these providers already deliver and helps expand access for rural communities. The full impact of these efforts will continue to emerge, and we look forward to sharing outcomes and success stories in next year's Community Impact Report.

Banner Churchill Community Hospital
Battle Mountain General Hospital
Boulder City Hospital
Carson Valley Health
Desert View Hospital
Grover C. Dils Medical Center
Humboldt General Hospital
Mesa View Hospital
Mount Grant General Hospital
Pershing General Hospital
South Lyon Medical Center
William Bee Ririe Hospital

High Risk Pregnancy Center: \$30,000

The Community Reinvestment funds will support the expansion of the MOTHER program to underserved rural counties across Nevada, increasing access to care for pregnant and postpartum individuals with Opioid Use Disorder. This effort will strengthen provider readiness for Medicaid Managed Care while expanding integrated services—including medication-assisted treatment, behavioral health, and specialized maternal-fetal care—to improve outcomes for high-risk mothers and babies.



Thank you

SilverSummit Healthplan remains dedicated to supporting Nevada's communities by funding initiatives that align with our mission of fostering growth and well-being. We are profoundly grateful to our community partners, whose efforts turn our funding into impactful, lasting outcomes that create sustainable change for all Nevadans. Together, we are building stronger, more resilient communities and driving meaningful progress across the state.



