



Secure Provider Portal Enhancements

September 23, 2022

Dear Providers,

SilverSummit Healthplan values our relationship with our provider partners and believes a key component of meeting provider needs is our Secure Provider Portal. The portal enables providers to conduct business with SilverSummit Healthplan from the convenience of their desktops seamlessly and in real time.

Enhancement launching October 2022

SilverSummit Healthplan would like to inform you of an exciting new feature that can be found in the new “Manage Practice” tab of our Secure Provider Portal. This feature will enable providers to complete practice demographic updates.

The Manage Practice tab will be available to SilverSummit Healthplan Medicaid and Ambetter providers.

The new capabilities include:

- Allows a provider to view/change contracted practitioner demographic information
- Allows a provider to view/change contracted provider group/facility demographic information

We believe these updates to our secure provider portal will create a more user-friendly experience and enhance your ease of doing business with us. We hope that you will take a moment to explore these new features once they are available this October 2022. Additional capabilities will be made available later in the year so look out for an announcement of additional enhancements.

Thank you,

SilverSummit Healthplan