

March 30, 2021

Dear Provider,

To address the economic and financial shortfalls related to the COVID-19 pandemic, the Division of Health Care and Financing Policy passed Assembly Bill 3 (AB 3) to reduce reimbursement rates of Medicaid fee schedules for providers.

As a result of this rate reduction, SilverSummit Healthplan (SSHP) will be implementing the reduction for claims. The new fee schedules can be located on the DHCFP website by visiting the following link:

http://dhcfp.nv.gov/Resources/Rates/FeeSchedules/

Additionally, SSHP will begin recovering for claims previously paid at the higher fee schedules. We do understand the need for you to prepare to resolve this recover of funds. You will receive a letter indicating the amount of the recovery prior to the recovery occurring. To repay the recoupment SSHP is offering the following options.

- Option 1 Repayment of the total amount as agreed upon by the plan and provider
 - This repayment can be a one-time payment or multiple payments as approved by the Director of Provider Relations
- Option 2 Recoupment of the total amount amongst future claims submitted to the plan

Please contact your Provider Relations Specialist as soon as possible to inform them of your intent to resolve your recovery project. No response to the recovery letters to come will result in an automatic recoupment of future claims after 30 days of the date of the letter. You can also email the Provider Relations team at

<u>NVSS</u> <u>ProviderRelations@SilverSummitHealthPlan.com</u> to notify them of your recovery decision or contact Provider Services at 1-844-366-2880.

Sincerely,

Network Development & Contracting