



Important Information Regarding Babylon Telehealth

August 9, 2023

Dear Provider,

Thank you for being a participating provider with SilverSummit Healthplan. We'd like to update you on some important information regarding our Medicaid members' telehealth coverage.

Babylon Health's telehealth services are no longer available as of August 7, 2023. **Due to this change, you may receive new requests for both virtual and in-person services from SilverSummit Healthplan members as you are currently in our network.** As always, please verify each member's eligibility, benefits, and referral requirements before rendering care.

We value your continued partnership with SilverSummit Healthplan. Please contact Provider Services at 1.844.366.2880 with any questions.

Sincerely,

SilverSummit Healthplan