



Claims Processing Update on Psychotherapy Procedure Codes

June 29, 2026

Dear Provider,

SilverSummit HealthPlan is providing an update to our previous communication dated June 5, 2026, regarding a system configuration issue that impacted the processing of certain behavioral health psychotherapy services.

The following psychotherapy procedure codes were affected:

90832, 90833, 90834, 90836, 90837, 90838, 90845, 90847, 90853, H0004, 90846, 90849, 90875, and 90876

We are pleased to inform you that the configuration issue has been **successfully resolved**. System updates have been implemented and aligned with applicable billing guidance and Medicaid Services Manual (MSM) requirements.

What to expect:

- Impacted claims will be **systematically reviewed and reprocessed as appropriate within approximately 45 days** from the date of this notice.
- **No provider action is required at this time.**

SilverSummit HealthPlan remains committed to accurate claims processing and regulatory compliance. We appreciate your continued partnership and patience while these corrections are completed.

If you have any questions, please contact Provider Services at **1.844.366.2880** or reach out to your Provider Engagement Representative.

Thank you,

SilverSummit Healthplan