



Provider Advisory Board Meeting Minutes June 24, 2026

Internal Attendance Record

(Board Quorum: A minimum of (1) PCP serving children & adolescents, (1) PCP serving adults, (1) OB/GYN, (1) psychiatrist, (1) licensed behavioral healthcare clinical professional, (1) substance abuse professional, (1) community-based care coordinator or community case manager serving a Network Provider, and (1) peer support specialist. (X=phone conference, P=in person attendance, A=Absent)

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Name	Title
		X			A							Eric Schmacker	SilverSummit Healthplan President & Chief Executive Officer
		X			A							Andre Cisne	SilverSummit Healthplan Chief Financial Officer
		X			X							Steven Evans MD	SilverSummit Healthplan Chief Medical Officer
		A			X							Sarah Fox	SilverSummit Healthplan Chief Operating Officer
		A			A							Jennifer Tonges	SilverSummit Healthplan Vice President Quality Improvement
		X			A							Nicole Figles RN	SilverSummit Healthplan Vice President Population Health
		A			A							Upinder Singh MD	SilverSummit Healthplan Senior Medical Director
		X			A							Keri Kelly	SilverSummit Healthplan, Senior Director Operations
		A			X							Allyson Hoover RN	SilverSummit Healthplan, Senior Director Network Development &
		X			X							Andy Riegel	SilverSummit Healthplan, Compliance Officer
		X			A							Dawnesha Powell LCSW	SilverSummit Healthplan Director Behavioral Health and Special Programs
		X			X							Chrissy Sanders RN	SilverSummit Healthplan Director Provider Relations
		X			A							Neydis Vanegas Morales RN	SilverSummit Healthplan Director Maternal Child Services
		X			X							Kaela Friedman RN	SilverSummit Healthplan Senior Manager Population Health Strategy
		A			A							Nicole Halcon	SilverSummit Healthplan Senior Manager Performance Quality Improvement
		A			A							Yesenia Serrano	SilverSummit Healthplan Manager Provider Data
		X			N/A							Liam MacCaul	SilverSummit Healthplan Manager Quality Improvement
		A			X							Tina Griffith	SilverSummit Healthplan Senior Director Quality Improvement
		A			X							DuAne Young	SilverSummit Healthplan Vice President Legislative & Government Affairs
		X			A							Charmaine Hillstead	SilverSummit Healthplan, Executive Assistant
		X			X							Erika Albini	SilverSummit Healthplan Project Manager
		X			A							Bobbie Eng	SilverSummit Healthplan Project Manager

External Attendance Record

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Name	Title
		X			X							PA Board Member I	Pediatric Gastroenterology, Network Provider
		X			X							PA Board Member II	OB/GYN, Network Provider
		A			X							PA Board Member III	Adult Gastroenterology, Network Provider

		X			X						PA Board Member IV	Clinical Psychology, Network Provider
		A			X						PA Board Member V	Clinical Director & LMFT, Network Provider
		A			X						PA Board Member VI	Family Medicine, Network Provider
		A			A						PA Board Member VII	Urology, Network Provider
		X			X						PA Board Member VIII	OB/GYN, Network Provider
		X			X						PA Board Member IX	President, Community Health Partner
		X			X						PA Board Member XI	Counselor, Network Provider
		A			A						PA Board Member XII	Founder & CEO, Network Provider
		A			A						PA Board Member XIII	Chief Clinical Officer, Network Provider
		A			A						PA Board Member IVX	Cardiology, Network Provider
		A			A						PA Board Member XV	Network Provider

	Agenda Item	Discussion	Decision (approved or denied)	Follow-up Action Needed (date)	Responsible Party
I.	Welcome	Dr. Evans opened the meeting and welcomed all attendees.			Dr. Steven Evans
II.	Introductions +	Dr. Evans introduced the newest Board Members PA Board Member V (Reno) and PA Board Member III (Las Vegas). Then Dr. Evans asked everyone to introduce themselves both Providers and SilverSummit.			Dr. Steven Evans and Sarah Fox
III.	Announcements +				
IV.	Approval of Minutes	Dr. Evans Approval of March 4, 2026 Minutes: Dr. Evan's asked for an approval to motion, PA Board Member II motioned to approve and PA Board Member I second, Q1 March 4 th Minutes Approved.	Approved Q1 March 4th Minutes		Dr. Steven Evans PA Board Member II PA Board Member I
V.	Old Business +	<p>Follow Up from Q1</p> <p><i>Battle Born State Plan Compliance and Provider Outreach</i></p> <p>Sarah provided an update on the Battle Born State Plan, explaining the state's requirement for Medicaid providers to participate in at least one MCO network, the waiver for 2026, and the planned outreach and education efforts for non-compliant providers, with Howard Barron raising questions about the enrollment process and Sarah clarifying Silver Summit's approach.</p> <ul style="list-style-type: none"> ○ State Plan Requirement Waiver: The requirement for Medicaid providers to participate in at least one Battle Born State Plan MCO network is waived for 2026, but will be enforced in 2027, with the penalty for non-compliance being potential termination from the Medicaid network. ○ Provider Outreach Strategy: The outreach plan, including sending letters to non-compliant providers and targeting higher-volume groups, to ensure understanding and compliance with the Battle Born State Plan requirements. ○ Enrollment and Opt-Out Process: PA Board Member I asked about the process for signing up for Battle Born plans, and Sarah clarified that Silver Summit sent contract amendments with opt-out language to Medicaid providers, allowing them to opt out within 30 days, and that similar processes may have been used by other MCOs. ○ Future Enforcement and Access Concerns: 			Dr. Steven Evans and Sarah Fox

Enforcement will begin in 2027, and the team is confident in working with providers to avoid access issues, noting that most non-compliant providers are already termed or inactive.

Provider Coding Education Utilization and Feedback

Chrissy discussed the availability of provider coding education resources on the Silver Summit website, with Steven and PA Board Member II questioning their usage, PA Board Member VI sharing positive experiences for onboarding new staff, and Chrissy proposing to gather feedback and offer personalized training.

- **Resource Availability:** The coding education courses and CEUs are accessible to all providers and staff via the Silver Summit website, and are promoted during provider outreach and JOCs.
- **Utilization Patterns:** Steven and PA Board Member II noted low usage among providers, suggesting that billers are more likely to use the resources, and that targeted education on specific topics like OB unbundling may increase engagement.
- **Feedback and Custom Training:** Chrissy offered to connect with the risk adjustment team to collect provider feedback on valuable topics and to arrange personalized coding training sessions for offices as needed.
- **Onboarding and Documentation Improvement:** PA Board Member VI shared that the coding education resources have been helpful for onboarding new providers and nurses, particularly in improving Medicaid coding and clinical documentation for complex diagnoses.

Credentialing Process Updates and Provider Feedback

Sarah provided updates on the credentialing process, including recent feedback to the state, ongoing surveys, and clarifications about Verisys's role, with PA Board Member I and Allyson Hoover discussing current credentialing timelines and outreach efforts to resolve delays.

- **State Engagement and Feedback:** Sarah described meetings with the state to relay provider pain points, resulting in updates to FAQs and ongoing

Chrissy Sanders

Sarah Fox

		<p>surveys of MCOs for further input, with a document due to the state on credentialing feedback.</p> <ul style="list-style-type: none"> ○ Credentialing Process Clarification: Sarah clarified that for Medicaid, the state handles credentialing via Verisys, while MCOs still credential for Ambetter and Medicare, and efforts are underway to delegate all credentialing to Verisys. ○ Provider Experience and Timelines: Howard Baron reported delays in credentialing new staff despite starting the process months ago, and Sarah explained the steps from Medicaid enrollment to Verisys credentialing, with Allyson Hoover offering to investigate specific cases. ○ Outreach and Process Monitoring: Sarah and Allyson described proactive outreach to providers when Verisys requests information or when applications are stalled, aiming to smooth the credentialing process and address confusion about Verisys and Alliance. 			
VI.	New Business +	<p><u>Legislative and Policy Updates Impacting Medicaid and Providers</u></p> <p>Dr. Evans introduced DuAne Young as the Vice President of Legislative and Government Affairs</p> <p>DuAne Young delivered a comprehensive legislative update, covering Nevada's primary elections, the impacts of House Resolution 1 (1BB), anticipated changes to Medicaid eligibility and provider payments, and ongoing efforts to address fraud, waste, and abuse, with questions from PA Board Member I and PA Board Member V about uninsured rates and eligibility for children.</p> <ul style="list-style-type: none"> ○ Election and Legislative Landscape: Summarized the outcomes of Nevada's primary elections, predicted minimal changes in legislative control, and highlighted upcoming legislative focuses including AI, prior authorization, and drug pricing. ○ House Resolution 1 (1BB) Provisions: Explained the phased implementation of 1BB, its impact on Medicaid eligibility, work requirements, 			Dr. Evans DuAne Young

provider payments, and administrative fees, and estimated that 150,000–160,000 Nevadans could be affected.

- **Medically Frail Definition and Provider Involvement:** Steven raised concerns about the medically frail definition for chronically ill patients, and DuAne confirmed that providers will be included in discussions and claims data will be used to identify eligible individuals.
- **Children's Medicaid Eligibility:** PA Board Member VI asked about the impact on children, and DuAne clarified that children should not be affected by new eligibility requirements, but education is needed to prevent churn between Medicaid and CHIP.
- **Fraud, Waste, and Abuse Initiatives:** Discussed recent federal directives to address Medicaid fraud, waste, and abuse, Nevada's response, and Centene's efforts to educate legislators and differentiate between fraud, waste, and abuse for appropriate interventions.


Hospice and Home Health Licensing Moratorium

Dr. Evans informed the group about Nevada's moratorium on licensing new hospices and home health agencies for Medicaid, citing CMS concerns about fraud, and DuAne provided context on the policy's origins and its potential political motivations.

- **Moratorium Details and Rationale:** Steven explained that the state imposed a moratorium on hospice and home health agency licensing for Medicaid, expected to last at least six months, due to CMS flagging Nevada for potential fraud.
- **Policy Background and Political Factors:** DuAne added that a major hospice provider had advocated for the moratorium, and that Nevada had previously tightened hospice policies, suggesting that recent actions may be influenced by political considerations.

Dr. Steven Evans
DuAne Young

VII.	Walk On Items +			
VIII.	Next Meeting Date +	Erika confirmed the next meeting date and time (September 3 rd , 5:30PM) and it will be virtual.		Erika Albini
IX.	Adjournment +	Meeting was adjourned at 6:29PM.		Dr. Steven Evans

Minutes Reviewed and Approved by: Steven Evans MD Chief Medical Officer	Signature: 	Date: June 25, 2026
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