



## Medicaid Update: Providers to complete a survey to assist in developing a centralized credentialing process.

January 18, 2023

Dear Providers,

The DHCFP is inviting all Medicaid Providers to complete a [survey](#) to assist in developing a centralized credentialing process.

Nevada Medicaid is seeking input and experiences from providers to help understand the benefits of a Credentialing Verification Organization (CVO) that will offer one point of entry for provider credentialing. Currently, providers are required to apply as many as five (5) times to enroll and credential with each Managed Care Organization (MCO) and/or Dental Benefit Administrator (DBA).

Nevada Medicaid wants to alleviate the duration and burden of the credentialing process and is interested in learning directly from providers regarding their experience. Nevada Medicaid will use provider feedback to improve the process.

Providers are invited to tell Nevada Medicaid about the credentialing experience by taking the [survey](#) located on the Division of Health Care Financing and Policy's (DHCFP's) [Provider webpage](#). The survey will be open from January 13, 2023, to February 3, 2023.

Thank you,

SilverSummit Healthplan