



Hospice Incorrect Billing Lookback

August 20, 2023

Dear Providers,

Thank you for your continued partnership with SilverSummit Healthplan. As you know, we continually review and update our payment and utilization policies to ensure that they are designed to comply with industry standards while delivering the best patient experience to our members. We are writing today to inform you of new policies SilverSummit Healthplan will be implementing effective on or after **10/1/2023**.

Initiative Name	Description	Lines of Business
Hospice Incorrect Billing Lookback	This initiative identifies hospice claims that were paid by Centene health plans and recovers because payment was the responsibility of CMS. PI is adding new markets and including Dual claims in this existing program	AMISYS Medicare

For detailed information about these policies, please refer to our website at

<u>www.silversummithealthplan.com</u>. And for questions about this or any of our payment policies, please don't hesitate to reach out to our Provider Services team at 1-833-854-4766.

Sincerely, SilverSummit Healthplan

Thank you for your continued participation in our network and products.

SilverSummit Healthplan

If you have any questions, please contact your Provider Representative directly, or you may outreach to our Provider Services Team at 1-844-366-2880. You may also email Provider Relations directly at NVSS_ProviderRelations@SilverSummitHealthPlan.com