



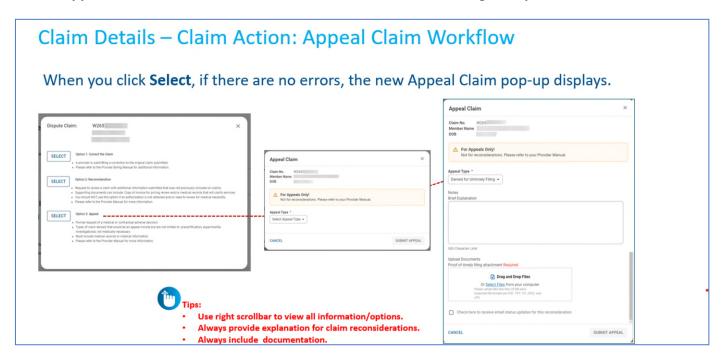
## Claims Appeals for Medicaid: Available now in the Provider Portal

October 1, 2023

Dear Providers,

Our Provider Portal has been re-designed and now have enhancements to the Claims portion of the system. This new user-friendly updated redesign will change the overall look and feel of the Claims portion on the Portal. The Provider Portal enhancement includes the following:

Appeals for Medicaid can now be created and submitted through the portal.



We continuously strive to look for avenues to improve and streamline our processes. Please note that this change will occur with normal access already in place - new login or password access is unnecessary for this update.

We value your continued partnership with SilverSummit Healthplan. Please contact Provider Services at 1.844.366.2880 with any questions.

Sincerely,

SilverSummit Healthplan