



Dear Provider,

Thank you for your continued partnership. We remain committed to ensuring our members have access to quality care from valued providers such as yourself.

A key component of ensuring access to care is maintaining and displaying accurate data in our Provider Directory, so that our members can find the right provider in the right location for their healthcare needs. To support that effort, we have contracted with a leading healthcare data accuracy vendor to perform quarterly reviews of our Provider Directory data and ensure that the information displayed to our members is up to date.

The use of our vendor's patented, proprietary data cleansing algorithms will help us to identify and suppress outdated provider information from our directory, as well as identify potentially new or changed data on a quarterly basis. This new cleansing process will be seamless to you. Provider attestations are not required, and any necessary suppressions will be implemented automatically.

To see how your data is currently displayed to members in our directory, you may visit our Find-a-Provider and search for all applicable practices, locations, or practitioners. Should you find any outdated information, or that your data has been suppressed in error, please contact your Provider Relations Representative.

Thanks for helping us to offer the best possible healthcare experience for our members and your patients.