

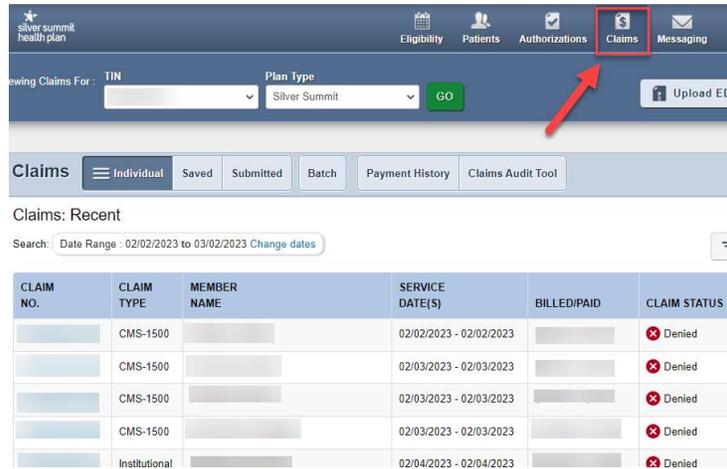
Corrected Claim Submission

Corrected claims must clearly indicate they are corrected in one of the following ways:

- Submit corrected claim electronically via Clearinghouse
 - Institutional Claims (UB): Field CLM05-3 = 7 and REF*F8 = Original Claim Number
 - Professional Claims (HCFA): Field CLM05-3 = 6 and REF*F8 = Original Claim Number
- Mail paper corrected claims to:
 - Silver Summit Healthplan
Attn: Corrected Claim
PO Box 5090
Farmington MO 63640- 5090
 - Paper claims must include the original claim number in field number 22 of a CMS 1500 form or field 64 of the UB04.
 - Paper claim also has to have the appropriate frequency code listed on the corrected claim.
 - Failure to include the original claim number and frequency code may result in the claim being denied as a duplicate, a delay in the reprocessing, or denial for exceeding the timely filing limit.
- Submit corrected claim via the secure Provider Portal
 - Follow the below instructions on the portal for submitting a correction to an individual claim

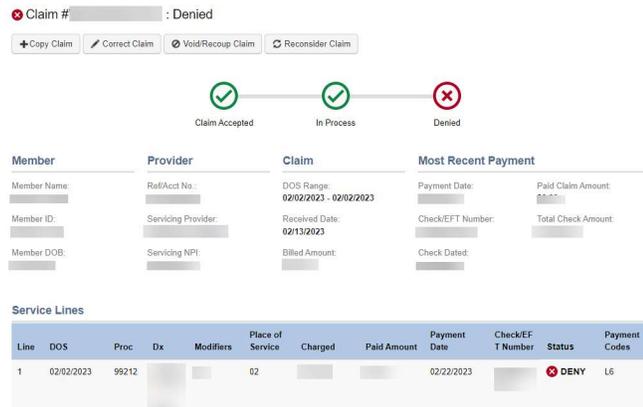
Corrected Claims via Secure Provider Portal

1. Select claims. A list of individual claims appears.



CLAIM NO.	CLAIM TYPE	MEMBER NAME	SERVICE DATE(S)	BILLED/PAID	CLAIM STATUS
	CMS-1500		02/02/2023 - 02/02/2023		Denied
	CMS-1500		02/03/2023 - 02/03/2023		Denied
	CMS-1500		02/03/2023 - 02/03/2023		Denied
	CMS-1500		02/03/2023 - 02/03/2023		Denied
	Institutional		02/04/2023 - 02/04/2023		Denied

2. From the **Individual** tab, click the blue claim number to open that claim.
3. The following screen appears. You can see which services were covered or denied, view the payment amount, date, and check number.



Line	DOS	Proc	Dx	Modifiers	Place of Service	Charged	Paid Amount	Payment Date	Check/EFT T Number	Status	Payment Codes
1	02/02/2023	99212			02			02/22/2023		DENY	L6

4. Click the Correct Claim button.



5. Proceed through the claim's screens correcting the information that you may have omitted when the claim was originally submitted.
6. Continue clicking Next to move through the screens required to resubmit.
7. Review the claim information and click Submit.

Note: Claim Corrections are not available if the provider data on the first submission is different from the corrected claim submission