



PROVIDER SCORECARD Adult Medicaid and Ambetter

SURVEY QUESTIONS	HEALTH PLAN'S SCORE
Rating of Counseling or Treatment	68%
Show respect for what you had to say	95%
Explain things in a way you could understand	93%
Doctor spent enough time with you	82%
Doctor listened carefully to what you had to say	92%
Given information on different types of Treatment	66%
Informed on Side Effects of Medications	84%

We thank you for participating in our customer satisfaction survey. Results were gathered using the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. Your valuable feedback will help us serve you better and continue to improve our service offering to you.



PROVIDER SCORECARD CHILD

SURVEY QUESTIONS	HEALTH PLAN'S SCORE
Rating of Counseling or Treatment	91%
Show respect for what you had to say	95%
Explain things in a way you could understand	93%
Doctor spent enough time with you	82%
Doctor listened carefully to what you had to say	92%
Given information on different types of Treatment	61%
Informed on Side Effects of Medications	100%

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