



**Here's
what you
need to do
first:**

IMPORTANT NOTICE

This Schedule of Benefits IS NOT a certificate of insurance. This is not to be used as proof of insurance coverage.

Choose a doctor in your plan's network. This helps make sure your care is covered. If you go outside the network, or get services not covered by Medicaid, your claim may be denied.

SilverSummit does not require prior authorizations to see providers. But some providers may require them based on office policy. Out-of-Network providers require prior authorizations.

Medicaid plans do NOT have copays or deductibles for covered services. If a provider attempts to bill you, call 1-844-366-2880 BEFORE paying anything.



➔ Create Member Account

Create an account on our secure member portal or mobile app to manage your health, view claims, access your ID card, stay up to date with important health alerts.



➔ Find a Provider

Need help finding a provider? Visit www.silversummithealthplan.com/members/medicaid/find-a-provider.html



Where to Get Care

Need help deciding where to get care, call our Member Nurse Advice Line: 1-844-366-2880

- In a medical or behavioral health emergency, call **911** or go to ER (no authorization required)
- Urgent Care: Visit in-network urgent care (no authorization required)
- Behavioral Health Crisis:
 - If you feel like hurting yourself or are thinking about suicide, call **911** or go to the nearest emergency room right away
 - If you are in a mental health crisis and need someone to talk to, call or text **988**
 - For Telehealth appointments, call Teladoc at 1-800-835-2362

Behavioral Health

- See any in-network provider without authorization
- Includes therapy, mental health support, and hospital stays
- Some services may require approval

Transportation (NEMT)

- Rural Members: SafeRide – 1-888-583-1109
- Urban Clark and Washoe: MTM – 1-844-879-7341
- Trips over 100 miles may require authorization
- MTM may require certification

Dental Benefits

- Rural: Nevada Medicaid – 1-866-569-1746
- Urban: Liberty Dental – 1-866-609-0418

Pharmacy

- Nevada Medicaid now manages one Preferred Drug List (PDL) for all Medicaid members. This means there's a single list of covered medications available to you at no cost when prescribed by your doctor.
- Some medications require authorization
- Specialty drugs: Acaria Health – 1-800-511-5144
- Check your covered medication (PDL)? Visit www.silversummithealthplan.com/members/medicaid/benefits-services/pharmacy.html



Services Not Covered

- Experimental treatments
- Acupuncture
- Infertility treatment
- LASIK surgery

Care Outside Nevada

- Emergency care only
- Call plan within 48 hours
- No coverage outside the U.S.

Member Services

- 1-844-366-2880
- TTY: 1-844-804-6086
Relay: 711
- Monday - Friday
8:00 a.m. - 6:00 pm.

Covered Services

Members should see doctors and providers in their network to have services covered. For any prior authorizations, please talk to your primary care doctor or a specialist who refers you. SilverSummit does not require prior authorization to see in-network providers, but some provider offices may still ask for it based on their own policies.

Service	What's Covered	Needs Approval
Allergy care	Covered. Some limits apply.	Yes, for some
Ambulance	Ground or air ambulance	No
Behavioral Health	Mental health, therapy, hospital stays in-network. Behavioral Health crisis call 988.	Yes, for some
Breast Cancer Screening	Once a year	No
Breast Pumps	Covered	Yes
Child Immunizations	For Members under 21	No
Chiropractic	Limited visits under 21	Yes
Clinical Trials	Routine costs are covered	Yes
Dental	Rural members go through Medicaid Directly 1-866-569-1746. Urban members are assigned to Liberty, call 1-866-609-0418.	Reach out to your appropriate provider
Doctor Visits (Office Visits)	Covered if in-network	Yes, if out-of-network
Durable Medical Equipment	Doctor-ordered equipment	Yes
Emergency Visits	Call 911	
Eye Care	Routine exams and glasses	No
Family Planning	Exams and screening	No
Foot Care	For Members under 21	Yes, in some cases
Hearing Aids	Cochlear implants covered	Yes
High-Risk Pregnancy & Baby Care	Special support for extra health needs	Submit a Notice of Pregnancy form
Home Health care	Ordered by doctor; care at home	Yes
Hospital Care (Inpatient & Outpatient)	Surgery and Hospital stay	Yes, even for observation stay
Hospice Services	Care for end of life	Yes
Maternity Care	Care before and after birth	Submit a Notice of Pregnancy form
Non-Emergency Medical Transportation	Rural Member / SafeRide Urban Members - MTM	Yes, may be required for rides over 100 miles and MTM may require certification
Nurse Midwife Services	Covered if provider is in network	Yes, if out-of-network
OB Ultrasounds	2 per pregnancy; more if specialist orders	Yes, if more than 2
Orthotics/Prosthetics	Covered	Yes



Service	What's Covered	Needs Approval
Over the Counter (OTC) Drugs	Requires prescription	No
Pain Management	Not for post-surgery pain	Yes
Physicals & Health Visits	One per year, or as needed	Yes, if out-of-network
Prescription Drugs	Covered medications. Nevada Medicaid has moved to a single Preferred Drug List (PDL) that Nevada Medicaid and all MCOs must follow. For more information or call us at 1-844-366-2880. Specialty drugs must go through Acaria Health 1-800-511-5144.	Yes, in some cases
Private Duty Nursing	Limited overnight care	Yes
Psychiatric & Psychology Services	Mental health services	Yes, for some
Psychiatric Hospital Services	Covered	Yes
Reconstructive Surgery	Cosmetic-only surgery not covered	Yes
Rehabilitation Services	Physical rehab and therapy	Yes
Skilled Nursing Facility Care	Comfort items not covered	Yes
Sterilization (like tying tubes)	Consent form required 20-days prior	No
Stop Smoking Help	Includes patches, gum, and quit programs	No
Surgery	Covered	Yes (except in emergencies)
Therapy (PT, Speech, Occupational)	Covered	Yes
Transplant	Covered if medically needed and not experimental	Yes
Urgent Care visits	In-network Urgent Care	No
Well-Child Exams	Under 21	No
X-rays & Scans (Radiology)	CT, MRI, other high-tech scans	Yes, for high-tech scans

This is not a complete list of benefits. It includes some of the most common benefits used. If you have questions or are not sure what is covered, call us at **1-844-366-2880**. We are here to help.

