Introduction to SilverSummit Healthplan



Our purpose is to transform the health of the community, one person at a time. We know this is only possible by building a strong partnership with you.

We are dedicated to providing you with reliable services and support. As our partner, you have access to industry knowledge, resources and programs created to deliver efficiencies for your practice so you can focus on your patients.

We developed this packet to introduce ourselves and to welcome you by providing some initial resources. We look forward to working with you.

Suggested next steps:

- Register on our Secure Provider Portal
- Set up Electronic Funds Transfer with SilverSummit Healthplan
- Get familiar with **Prior Authorization** requirements
- Review the Quick Reference Guide for office administrative task information
- Hang the **Window Decal** to show you accept SilverSummit Healthplan

SilverSummit Healthplan Overview

SilverSummit is a managed care organization that will provide healthcare services to Nevada Medicaid and Nevada Check Up members in Clark and Washoe counties beginning July 1. SilverSummit has a commitment to improving the health of the community one individual at time. We're here to treat the whole person by breaking down barriers to accessing care, walking members through their benefits and connecting them to what they need.

Benefits & Services for Patients

We deliver top-quality coverage for your patients. But the focus doesn't stop there.

Our coverage extends beyond your office or organization to offer valuable programs and educational tools to patients, making it easier for them to be engaged in their health.

· Comprehensive Medical Care

Our plan includes essential health benefits that your patients need such as preventive care, maternity care, and emergency services.

Care Coordination

Care coordinators work closely with you and your patients to make sure their health needs are always met, including medical, behavioral, and social needs.

24/7 Nurse Advice Line

Rest assured knowing that patients have 24/7 access to our medical advice line for answers to all of their health questions.

Maternity Care Coordination

Our dedicated maternity care coordination team works closely with you and your maternity patients, especially those that have a medium or high risk level for an adverse event.



