



InterQual Connect™

SilverSummit Secure Provider Portal

SilverSummit Health Plan values the relationships we have with our provider partners and works to ensure that doing business with us is easy and straightforward. A key component of meeting provider needs is our secure Provider Portal, which enables providers to conduct business with SilverSummit Health Plan from the convenience of their desktops seamlessly and in real time.

New Features

We are pleased to announce effective of 12/1/2021, the integration of an exciting new tool, InterQual Connect™ in our Secure Provider Portal. Adding features that will simplify the provider experience, and offers several new capabilities.

- Streamlined web authorization request
- Easy access to InterQual Connect to complete medical review
 - Completed InterQual medical review will automatically be included with your web authorization submission
 - Possible same-day approval based on outcome of a completed InterQual medical necessity review
- Identifies non-submitted Service Lines and provides reason for non-submittal

We believe the enhancements to our Provider Portal will create a more user-friendly experience, and enhance your ease of doing business with SilverSummit Health Plan. We hope you will take a moment to explore them.

Please contact Provider Services at 1-844-366-2880 with any questions you may have.