

February 20, 2024



SilverSummit Healthplan Cardiac Surgical Quality and Safety Management Program in Partnership with TurningPoint

Dear Provider:

SilverSummit Healthplan is pleased to announce the launch of a new and innovative Cardiac Surgical Quality and Safety Management Program. The program is designed to work collaboratively with physicians to promote patient safety through the practice of high quality and cost-effective care for SilverSummit Healthplan members undergoing Cardiac Surgical Procedures.

PROGRAM HIGHLIGHTS INCLUDE:

- ✓ **Administrative Tools** to support an efficient, user-friendly request process for obtaining medical necessity prior authorizations for procedures which require precertification. Easy and efficient post-procedural documentation submission which will be shared with SilverSummit Healthplan to facilitate timely claims payment.
- ✓ **Specialized “Peer to Peer” Engagement** where a TurningPoint physician (from the same specialty) engages the provider regarding authorization requests that require additional clinical discussion to validate the clinical appropriateness of the procedure specific to the patient’s needs and current condition.
- ✓ **Clinical Support Tools** to assist in the tracking and monitoring of patient outcomes and education around patient risks and preventive measures to better coordinate care for the member and reduce infection rates and complications due to patient comorbidities.
- ✓ **Reporting, and Analytics** that gives physicians and practice administrators greater visibility and transparency into their performance compared to the practice as a whole, as well as the rest of the market.
- ✓ **FDA Recall Tracking and Monitoring** to facilitate timely and consistent notification to the physician, patient, and to SilverSummit Healthplan when a member has received or needs a revision surgery due to a Class I or II FDA device recall.

This correspondence serves as notice under your Participating SilverSummit Healthplan Provider Agreement of these program changes, effective **May 1st, 2024**. Physicians can begin submitting prior authorization requests to TurningPoint beginning on **April 15, 2024** for dates of service on or after May 1st, 2024. While it is the responsibility of the rendering physician to obtain prior authorization, facility providers are encouraged to contact TurningPoint to verify the prior authorization has been complete for SilverSummit Healthplan members prior to admission.

The program will include the following SilverSummit Healthplan Membership:

- SilverSummit Healthplan (Medicaid)
- Wellcare (Medicare)
- Ambetter from SilverSummit Healthplan (Marketplace)

Prior Authorization for medical necessity and appropriate length of stay (when applicable) has been delegated to **TurningPoint Healthcare Solutions, LLC** and will be required for the following surgical procedures in *both inpatient and outpatient settings*:

CARDIAC SURGERIES & PROCEDURES

Including all associated partial, total, and revision surgeries

- ✓ Cardiac Nuclear Medicine
- ✓ Duplex Scan Extracranial Arteries
- ✓ Echocardiogram
- ✓ Peripheral Diagnostic Testing
- ✓ Cardiac Catheterization
- ✓ Cardiac Contractility Modulation
- ✓ Coronary Angioplasty/Stenting
- ✓ Implantable Cardioverter Defibrillator
- ✓ ICD Revision or Removal
- ✓ Pacemaker
- ✓ Pacemaker Revision or Removal
- ✓ Peripheral Revascularization
- ✓ Coronary Artery Bypass Grafting
- ✓ Internal Cardiac Monitoring
- ✓ Leadless Pacemaker
- ✓ Left Atrial Appendage (LAA) Occluders
- ✓ Non-Coronary Angioplasty/Stenting
- ✓ Pulmonary Artery Pressure Monitoring
- ✓ Valve Replacement
- ✓ WCD - Wearable Cardiac Defibrillator

TURNINGPOINT'S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>

Telephonic Intake: 775-624-3740 | 855-909-5222

Facsimile Intake: 775-434-1464

KEY PROVISIONS:

- Emergency Related Procedures do not require authorization
- It is the responsibility of the ordering physician to obtain authorization
- Providers rendering the above services should verify that the necessary authorization has been obtained; failure to do so may result in non-payment of your claims
- Clinical Policies are available by contacting TurningPoint at (866) 422-0800 for access to digital copies

TRAINING:

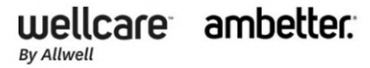
Informational webinars are available! Please register at:

<https://us06web.zoom.us/meeting/register/tZ0vdumqrzlpHNMM23A-FRdWB45LXsSGoSc3>

We appreciate your support and look forward to your cooperation in assuring that SilverSummit Healthplan members receive high quality, cost-effective care for these surgical procedures.

You may access a copy of this notice as well as a detailed list of the impacted CPT codes on our website at <https://www.silversummithealthplan.com/providers.html>. We will also provide additional information and training opportunities as we get closer to the effective date of the program. Should you have any questions at this time, please contact SilverSummit Healthplan Provider Services Line at 1-844-366-2880.

Sincerely,
Dr. Steven Evans
Chief Medical Officer



Silversummit Health Plan serves Medicaid members in the state of Nevada. The information presented here is also representative of our affiliated Wellcare brand of Medicare Advantage products and our Ambetter brand serving Health Insurance Marketplace members. If you have any questions, please contact Provider Relations.
