

WHOLE you



Summer 2020

Staying safe and healthy

Welcome back to **Whole You**, a quarterly newsletter from SilverSummit Healthplan.

We know this may be a difficult time right now for you and your family due to the Coronavirus disease (COVID-19), so we wanted to share a newsletter with tips, information, and maybe a little fun to help you through this time.

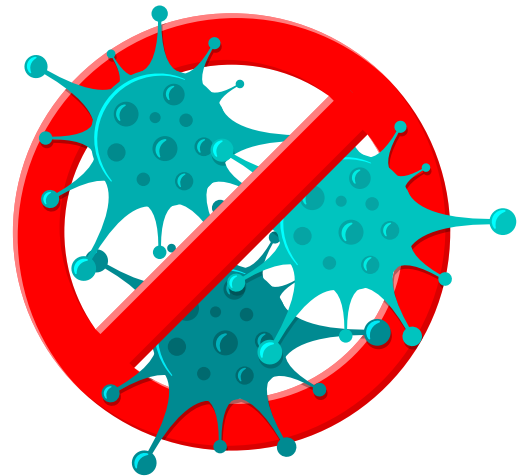
In this issue, learn about **headache relief** and how to **care for your mental health**. Read tips for making **healthy breakfasts** and **organizing your home**. We'll also cover tips for getting the most **value from your health plan**. Learn about **caring for yourself when you're a caregiver**. Then, test your movie knowledge with our **emoji brain teaser**. We know movies may be a fun activity for the family right now.

Questions?

Always remember you can call **Member Services** if you have questions about any of your benefits.

1-844-366-2880

TTY/TDD: 1-844-804-6086



Coronavirus Disease 2019 (COVID-19) is a serious disease that causes respiratory illness in people and can spread from person to person. People of all ages can be infected. Older adults and people with pre-existing medical conditions like asthma, diabetes and heart disease may be more likely to become severely ill if infected.

Many details about this disease are still unknown, such as treatment options, how the virus works, and the total impact of the illness. For more information, go to [COVIDINFO](#).

Video Appointments with a Doctor, 24/7 *Powered by Babylon*

SilverSummit Healthplan has partnered with Babylon to offer 24/7* **access to medical care at no cost to members.** Download Babylon for video appointments with a doctor face-to-face anytime, day or night from your phone.

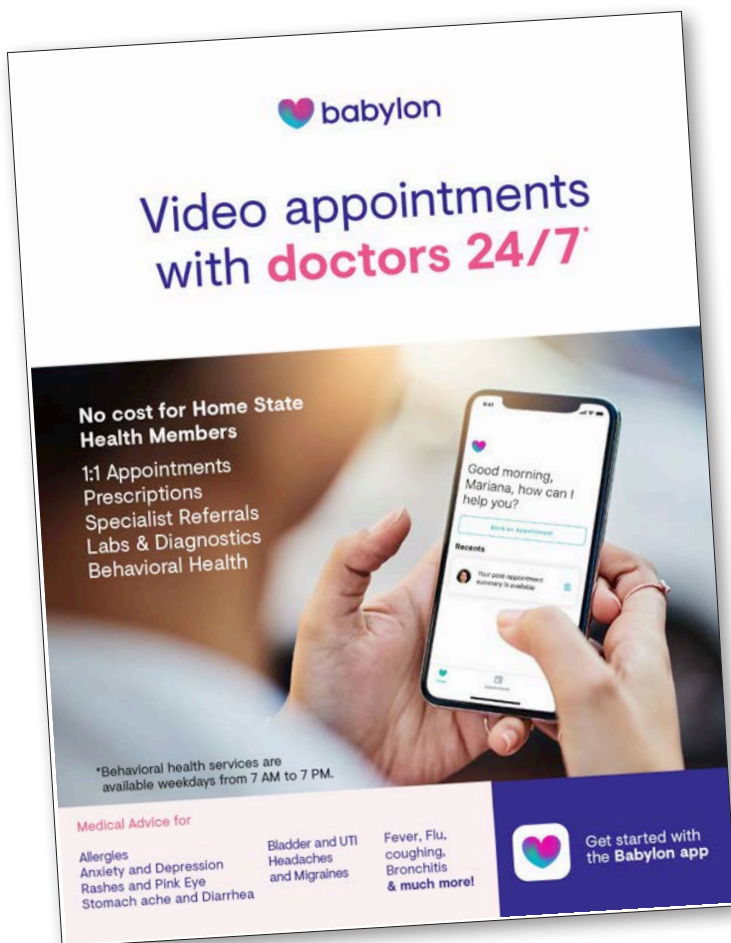
Babylon is a convenient way for SilverSummit Healthplan members to receive services from a doctor. Download Babylon to your phone for 24-hour* access to in-network health-care providers for non-emergency issues. This includes medical advice and referrals.

Babylon doctors can also help with:

- Allergies
- Anxiety and Depression
- Rashes and Pink Eye
- Stomach-ache and Diarrhea
- Bladder and UTI
- Headaches and Migraines
- Fever, Flu, coughing and Bronchitis
- And much more!

Set up and activate your Babylon account so it's ready when you need it.

Get started: Search 'Babylon Health' in the App Store or Google Play.



Download the **Babylon app**



Register by entering your personal information and the code SSHP.

You must be 18 or older to register. If you are a parent or guardian registering for a child under 18, you must register first and then add the child to your account. A parent or guardian needs to be present during a Babylon video appointment with a minor.

Once you complete these steps, you will be ready to make an appointment!

*Behavioral health services are available Monday - Friday 7:00 a.m. to 7 p.m. CST

Defeat Your Headaches

Do your headaches disrupt your day? It may be time to talk to a doctor. Try some of these prevention tips in the meantime.



1. Drink water. Develop a routine. Drink at least eight 12-oz. glasses each day. Put reminders on your calendar or set your phone alarm. Keep a water bottle handy and bring it with you to meetings and on routine outings. Drinking enough water not only helps stop headaches but also combats fatigue, prevents muscle cramps and keeps skin hydrated and glowing.



2. Rest up. Follow a schedule. Make sure you're getting at least six to eight hours of sleep every night. This includes weekends! Establishing a sleeping pattern helps repair and replenish your body. This balance can limit headache pain.



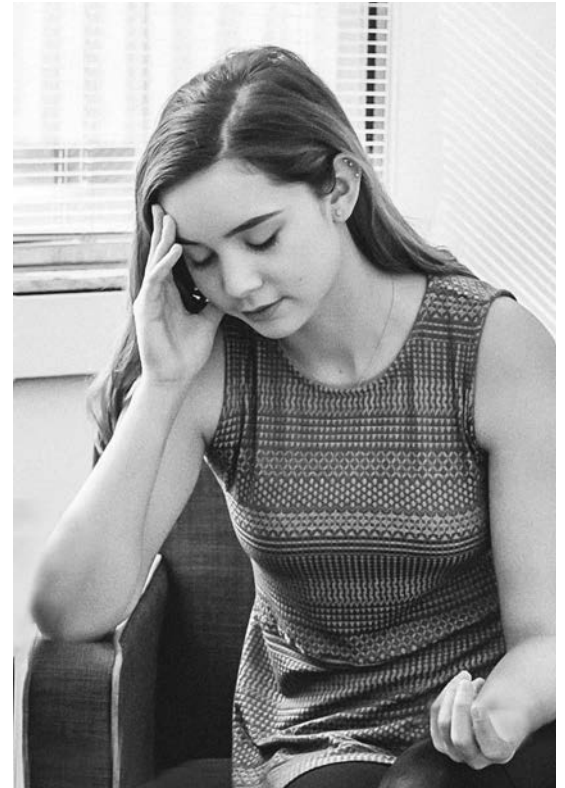
3. Tame triggers. Keep a journal or diary on your headaches to discover what could be causing them. When did the pain begin? What started it? How long did it last? What helped ease it? Of course, there are unavoidable triggers like pollen, changes in barometric pressure and humid weather. Take special care with what you can control, like food and household triggers.



4. Exercise. Take up an activity. Trying walking, jogging or cycling. These activate your muscles and increase blood flow to lower your chances of a headache. Regular exercise also prevents heart disease, cancer and stroke.



5. Cut caffeine. Caffeine is powerful. It can give you a boost of energy and increase alertness. But, it can also cause headaches. Limit your intake of coffee, tea and soda. Try sticking to one caffeinated drink a day. Or you can make your cup half-caf, half-decaf. It's the same great taste but with half the caffeine!



May is Mental Health Month

Manage Your Mental Health

Learning how to deal with overwhelming times is important. Here are some tips to help you manage your mental health.

1. Have healthy habits. Too much stress can take a toll on your body. Develop healthy coping skills to protect yourself from harmful effects. When you're feeling overwhelmed, organize your thoughts for a minute. Take a break from the stressor. Do something that relaxes you like going for a walk or talking to a friend.

2. Respect your limits. You may feel the need to be available at all hours and to always say "yes." Whether at home or work, try to keep a healthy balance. Set your own rules for taking breaks from your phone or computer. Let your mind recharge! This way you'll find more stress-free time for yourself, your family and your favorite activities.

3. Pick up on patterns. Everybody has stressful days, but it's important to take note of what caused you to feel this way. Record what you felt and how you reacted during these times. Find the patterns that best help you to manage your feelings.

4. Surround yourself with support. Build a strong support system. Knowing you have trusted family and friends to listen will help you feel more relaxed. Even a quick chat with someone who cares can be helpful.

5. Find fitness. A great way to take your mind off things and melt stress away is physical activity. Whether it's going for a walk or run around your neighborhood, or playing a favorite sport in your backyard, exercise is a great way to help manage your mental health.



If you would like to speak with a mental health professional, we can connect you with one of our care managers.

To reach our care managers please call SilverSummit Healthplan: **1-844-366-2880**
TTY/TDD: 1-844-804-6086.

Members can use the key word "self care" and we will know they want to talk to a mental health professional.

Use tools and programs offered by SilverSummit Healthplan:

If you are a SilverSummit Healthplan member, register for myStrength.com, a digital resource to support your well-being at no cost to you.

With myStrength, you can:

- Learn how to reduce stress
- Track your mood online
- Manage depressive or anxious thoughts
- Access and share inspirations
- Explore hundreds of articles and activities

Go to: <https://appv2.mystrength.com/go/epc/nevada>

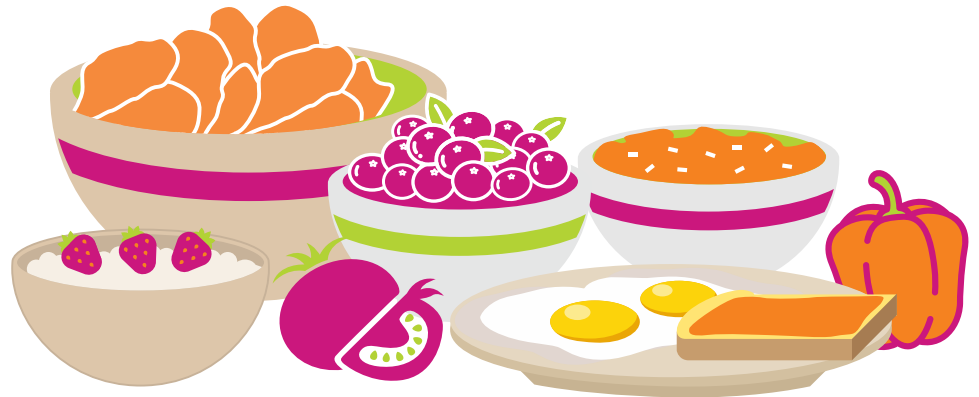
Make Your First Meal of the Day Healthier 5 Foods that Will Start Your Day Right

Kick your day off with a breakfast that's high in protein.

This will help keep your energy up and improve your body's metabolism. It will also build and repair your muscles. Start using these foods in your breakfast and see how you feel:

1. Oatmeal. Oatmeal is full of protein and fiber. You can prepare it many different ways. Plus, it will keep you full until lunch! Increase protein even more by using milk instead of water to make it. Sprinkle fresh fruit and your favorite nuts on top to add some crunch and extra health benefits. Want a savory breakfast? Use oatmeal for your base, add some cheese and dust with pepper or other spices. Top with cut-up veggies like tomatoes, mushrooms and spinach. You can even toss in some turkey bacon or other lean meats to up the flavor and protein. The variations are endless!

2. Eggs. Eggs are an affordable protein source. They give you important nutrients like vitamins B2, B12 and D, iron and zinc. Eating eggs may help maintain healthy skin, improve the immune system and increase brain and liver function. Top your bowl of savory oatmeal with a freshly cooked egg. Try making hard-boiled eggs the night before for a quick breakfast to grab on your way out the door. You can even make a frittata ahead of time. Don't forget



to sneak some veggies into your morning meal!

3. Greek yogurt. Greek yogurt can help maintain muscle mass. It can also give new life to your hair and skin! Try creating your own peanut butter yogurt bowl. Start with yogurt as your base and add two tablespoons of natural peanut butter. Top off with chopped blueberries and bananas for fiber and potassium. Remember to choose plain yogurt to limit your added sugar.

4. Quinoa. People tend to think quinoa is more of a lunch and dinner food, but you can also enjoy it for your morning meal. It's a great source of iron, magnesium, vitamin E and fiber. It can reduce your risk of diabetes. It can also

improve bone health. And, just like oatmeal, it's a great base for either a sweet or savory protein-rich meal.

5. Peanut Butter. This creamy spread is packed with protein. (It's also full of healthy fat. Be sure to measure it out to keep calories in check!) Try peanut butter, strawberry and banana quesadillas. Spread one tablespoon of natural peanut butter across two whole-wheat tortillas. Place banana and strawberry slices on one tortilla and sprinkle with cinnamon. Top with the second tortilla and press gently to help them stick together. In a skillet on medium heat, add the quesadilla. Cook each side for three minutes or until golden brown.

4 Easy Ways to Declutter and Organize Making Space for Yourself

The space you live in affects the way you feel.

Spending your time in a messy area can cause stress that barely registers in your conscious mind.

Ready to renew your energy? Cut down on clutter with a few steps. Some of these ideas might seem strange. Give the methods a try and see how you feel!

1. Commit.

Decide that you are going to tidy your space. If you want, tell someone close to you about your plans. It's important to keep promises to yourself. Having a friend or family member to keep you accountable is helpful, too!

2. Imagine.

What do you want your living space to look or feel like? Take some time to picture your home as a place you want to be. Write down a detailed account of your ideal living situation. This will move you closer to your goals.

3. Categorize.

Tidy by category. Use this order: clothes, books, papers, miscellaneous items and sentimental items. Find every item in your home that fits in a certain category. Put them all in a pile.

4. Discard.

Move through each item in the pile. Hold each item in your hands. Does it “spark joy”? If you don't feel happy to have it, thank it for its service and let it go. You can donate it to a local clothing drive or Salvation Army store. This step is about sharpening your ability to know what you want in your life. Stop holding onto many objects that you don't enjoy. It's better to have fewer items that you really like and use.



Source: <https://www.thespruce.com/the-konmari-method-4138610>

Can You Guess the Movie From These Emojis

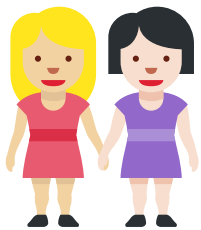
Emoji Brain Teasers for the Movie Buffs

We thought you may be catching up on some movie time during this pandemic. Here is a fun brain teaser activity to do with the family. See if you can guess the movie based off the emoji combination. **Good luck!**

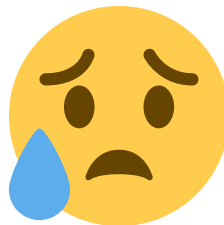
1



2



3



4



Answers on page 9.

A Day in the Life of a Caregiver

Are you a caregiver? Do these 5 things every day.

The care you give is priceless. You do chores, provide emotional support, coordinate medical care and help with finances. That's a lot!

Helping someone in need is rewarding, yes. But it is hard work. The responsibility comes with stress. At times you may feel guilty or overwhelmed. Make sure to care for yourself every day, too. You may not feel you have time, but it's important to make time. Caring for yourself is the first step in caring for others! Take these five actions every day:

1. Follow a schedule. Having a daily schedule for the person you're caring for will form routines. Routines allow you to leave some time to care for yourself. It may take some time to figure out what works best for everyone. Some people need a strict schedule to follow each week, while others prefer a simple list of items to do each day. This list might include medication reminders, social activities, doctor appointments and exercise.

2. Take care of your body. How you treat your body has a major impact on how you experience the world. Exercise, healthy eating and regular, quality sleep are crucial. These affect your sense of well-being.

3. Use your resources. Use services available to you through SilverSummit Healthplan. You can also find support through your local Area Agency on Aging or other caregiving community.

4. Have compassion for your experience. Learn what to expect while caring for someone. Depression is common. So is making mistakes. You may have to learn how to set boundaries and accept help from others. Know that you have options even when you feel stuck.

5. Confide in someone. Find a friend who is going through a similar experience and talk on the phone. Sharing your feelings with someone can alleviate stress.

Resources:

AARP: aarp.org

Eldercare Locator
Eldercare.gov • 1.800.677.1116

Caregiver Action Network (CAN)
Caregiveraction.org

Physician Orders for Life-Sustaining Treatment (POLST): POLST.org

Stroke:
Stroke.org • 1-800-STROKES (787-6537)

Brain Injury Association of America
BIAUSA.org

Serious Mental Illness
NAMI.org • 1-800-950-NAMI (6264)

Medicare: Medicare.gov

Medicaid: Medicaid.gov

Disability: Disability.gov

U.S. Living Will Registry
uslivingwillregistry.net

MedlinePlus: End of Life Issues
Medlineplus.gov/endoflifeissues.html

Dementia/Alzheimer's
ALZ.org • 1-800-272-3900

Family Caregiver Alliance
Caregiver.org • 1-800-445-8106

National Association of States United for Aging and Disabilities (NASUAD): Nasuad.org

WHOLE you

Get the most from your SilverSummit Healthplan coverage



Your health is one of the most important things you have.

Take care of your mind and body by using all of the benefits SilverSummit Healthplan has to offer.



Earn rewards. Motivate yourself to be healthy with our *my* **healthpays**[®] rewards program. Reward dollars can be used at Walmart and for other household expenses like utilities or childcare services. [Check out our video on the My Health Pays program here.](#)



Use Babylon. Babylon lets you see a doctor, day or night. Talk with them through phone or video. Get access to in-network healthcare providers anywhere. You can do this at home, on the go. See page 2 for more info.



Check your vision. At the eye doctor you will get tests to rule out any eye problems. Be sure to know your family medical history. If you need help finding an eye doctor, ask your primary care provider (PCP).



Pay attention to your teeth. Regular visits to the dentist can keep your teeth healthy and white. They can also tell you about your overall health. Dentists recommend a regular dental exam and cleaning every six months.



Ask about vaccines. When you're at the doctor's office, ask about shots you need. By getting these, you protect yourself and those around you. Keep in mind that some shots need "boosters" to continue working.



Plan a wellness check. Don't just visit your PCP when you have health problems. It's important to have an annual checkup to stay ahead of any health issues. If you've been feeling more tired than usual or having difficulty sleeping, your doctor can help find the cause.

SilverSummit Healthplan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SilverSummit Healthplan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SilverSummit Healthplan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. SilverSummit Healthplan no excluye a las personas ni las trata de manera diferente debido a su raza, color, nacionalidad, edad, discapacidad o sexo.

If you, or someone you're helping, has questions about SilverSummit Healthplan, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-844-366-2880, (TTY/TDD: 1-844-804-6086).

Si usted, o alguien a quien está ayudando, tiene preguntas sobre SilverSummit Healthplan, tiene derecho a recibir ayuda e información en su idioma sin costo. Para hablar con un intérprete, llame al 1-844-366-2880, (TTY/TDD: 1-844-804-6086).

©2020 SilverSummit Healthplan. All rights reserved.